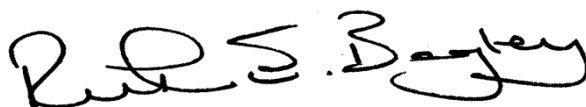


Date of issue: Wednesday, 13 January 2016

MEETING:	SLOUGH WELLBEING BOARD Councillor Rob Anderson, Leader Naveed Ahmed, Business Representative Ruth Bagley, Chief Executive Superintendent Simon Bowden, Thames Valley Police Councillor Sabia Hussain, Health & Wellbeing Commissioner Ramesh Kukar, Slough CVS Lise Llewellyn, Strategic Director of Public Health Dr Jim O'Donnell, Slough Clinical Commissioning Group Les O'Gorman, Business Representative Colin Pill, Healthwatch Representative Dave Phillips, Royal Berkshire Fire and Rescue Service Rachel Pearce, NHS Commissioning Board Representative Jane Wood, Strategic Director of Wellbeing
DATE AND TIME:	THURSDAY, 21ST JANUARY, 2016 AT 5.00 PM
VENUE:	VENUS SUITE 2, ST MARTINS PLACE, 51 BATH ROAD, SLOUGH, BERKSHIRE, SL1 3UF
DEMOCRATIC SERVICES OFFICER: (for all enquiries)	NICHOLAS PONTONE 01753 875120

NOTICE OF MEETING

You are requested to attend the above Meeting at the time and date indicated to deal with the business set out in the following agenda.



RUTH BAGLEY
Chief Executive

AGENDA

PART I

Apologies for absence.

CONSTITUTIONAL MATTERS

1. Declarations of Interest

All Members who believe they have a Disclosable Pecuniary or other Pecuniary or non pecuniary Interest in any matter to be considered at the meeting must declare that interest and, having regard to the circumstances described in Section 3 paragraphs 3.25 – 3.27 of the Councillors' Code of Conduct, leave the meeting while the matter is discussed, save for exercising any right to speak in accordance with Paragraph 3.28 of the Code.

The Chair will ask Members to confirm that they do not have a declarable interest.

All Members making a declaration will be required to complete a Declaration of Interests at Meetings form detailing the nature of their interest.

2. Minutes of the last meeting held on 11th November 2015 1 - 10

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8. Six Month Review of the Wellbeing Board's Overarching Information Sharing Protocol and it's Protocol with the Slough Local Children's and Adult's Safeguarding Boards 59 - 60

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9. Action Progress Report and Future Work Programme 61 - 64

To note.

10. Attendance Report 65 - 66

11. Date of Next Meeting

23rd March 2016

Press and Public

You are welcome to attend this meeting which is open to the press and public, as an observer. You will however be asked to leave before the Committee considers any items in the Part II agenda. Please contact the Democratic Services Officer shown above for further details.

The Council allows the filming, recording and photographing at its meetings that are open to the public. Anyone proposing to film, record or take photographs of a meeting is requested to advise the Democratic Services Officer before the start of the meeting. Filming or recording must be overt and persons filming should not move around the meeting room whilst filming nor should they obstruct proceedings or the public from viewing the meeting. The use of flash photography, additional lighting or any non hand held devices, including tripods, will not be allowed unless this has been discussed with the Democratic Services Officer.

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Slough Wellbeing Board – Meeting held on Wednesday, 11th November, 2015.

Present:- Councillors Anderson (Chair) and Hussain (from 5.14pm).
Ruth Bagley, Ramesh Kukar, Lise Llewellyn (from 5.40pm),
Les O'Gorman, Dave Phillips (until 6.31pm), Colin Pill, Sangeeta Saran
(from 5.13pm), Alan Sinclair and CI Wong

Apologies for Absence:- Naveed Ahmed, Superintendent Bowden (CI Wong deputised), Jim O'Donnell (Sangeeta Saran deputised) and Jane Wood (Alan Sinclair deputised).

PART 1

35. Declarations of Interest

No declarations were made.

36. Minutes of the last meeting held on 23rd September 2015

Resolved – That the minutes of the meeting held on 23rd September 2015 be approved as a correct record.

The Chair varied the order of the agenda to consider Item 4 – ‘Healthwatch Slough’s Research of Access to Extended Hours Primary Care Appointments’ first.

37. Healthwatch Slough's Research on Access to Extended Hours Primary Care Appointments

Nicola Strudley, Healthwatch Manager, introduced a report that informed the Board about Healthwatch Slough’s investigations into the impact that Prime Minister’s Challenge Funding (PMCF) had had on residents being able to access extended hours primary care appointments.

Extended hours GP appointments in evenings and weekends had been made available in all 16 surgeries in Slough in 2014/15, funded by £2.95m from the PMCF. The research had been commissioned following residents feedback about accessing appointments, and Healthwatch therefore reviewed every GP practice website; phoned every surgery after 6.30pm; visited 11 surgeries to view the advertising displayed; and spoke to 65 patients about their knowledge of extended hours.

(Councillor Hussain and Sangeeta Saran joined the meeting)

A number of surgery’s had demonstrated good practice, however, the research had identified some areas that Healthwatch believed needed further attention. These included the quality and consistency of information on the website of each practice; a standard for telephone messages; and a common approach to online appointment booking facilities. One of the key findings

was the variability of information, standards and flexibility between surgeries in terms of access and it was felt that more could be done through the clusters to reduce inequalities for residents.

The Board welcomed the research and the work that Healthwatch had subsequently undertaken with the CCG and GPs to implement some of the recommendations. Members recognised that the individual processes operated by each surgery would vary, but agreed that residents should expect a consistency of access across Slough. Resources from the PMCF had also been used to provide some longer appointments for patients with complex conditions and to support group consultations which had proved effective and were welcomed by the Board.

The success in improving GP access would be measured in part by the next set of patient satisfaction statistics from the NHS GP Patient Survey conducted annually by Ipsos MORI. It was agreed that the Board be updated on these figures when they were published. The CCG stated that the survey had been useful and the feedback would be taken into account in developing future strategy. The Board requested that a report to be added to the work programme on the Slough Primary Care Strategy.

The Board discussed a number of other issues including the sustainability of extended hours beyond PMCF and the challenges in GP recruitment and retention in Slough more generally. Pressures were likely to grow as the population increased, and it was felt that patient's needs would have to be met differently in future to manage the demands on primary care, for example the greater use of physicians assistants and pharmacists. The use of technology was discussed in delivering primary care and it was agreed that a report be brought to a future meeting on Personalised Care 2020.

At the conclusion of the discussion, the Board noted the research and thanked Healthwatch for the presentation.

Resolved –

- (a) That the findings of the Healthwatch research on access to extended hours primary care appointments be noted.
- (b) That the following reports be considered for inclusion in the SWB Work Programme:
 - i. GP access including the latest patient satisfaction data regarding accessibility of GP appointments in Slough.
 - ii. CCG paper on Personalised Care 2020 setting out work on digital transformation.
 - iii. Draft Primary Care Strategy.

38. Heatherwood & Wexham Park Operational Resilience and Capacity Planning for Winter 2015/16

A report was considered on the Heatherwood and Wexham Park Operational Resilience and Capacity Planning for winter 2015/16. Winter planning was the responsibility of the Wexham System Resilience Group (SRG) through an assurance process with NHS England.

The SRG had considered the most significant risk to be the flow of patients through the service to avoid them spending more time than necessary in hospital. Proposals for winter funding were therefore scored against their ability to improve the flow of patients. Funding for winter pressures totalled £2.3m across the three CCGs in East Berkshire, which was considerably less than for 2014/15. The Board discussed the process and outcomes of the bids for winter pressures in 2015/16 as detailed fully in the report, noting that Frimley Health had not bid for any additional resources believing that improvements in system flow required resources to be provided for community and social care schemes rather than increased bed capacity.

Members discussed the communications plan for winter, noting that Slough CCG had been provided with funding to support a localised flu campaign in addition to the NHS England activity. The Board asked to see the local communications plan and also agreed to encourage NHS England to use local knowledge and expertise in its communications plan to ensure maximum engagement with local residents. It was suggested that a report on best practice and lessons learned on communications be added to the Board's work programme. It was also felt that one of key lessons from previous campaigns was that planning and engagement between partners on flu and other public health promotions needed to be in place at an early stage.

The Board welcomed the fact that the funding for winter pressures had been decided earlier for 2015/16 than in previous years. Members discussed the flow of patients and noted that the Alamac system had now been fully implemented and supported the daily review of capacity and demand to help maintain flow through the health and social care system. Performance on delayed discharges from hospital was being monitored closely by the Health PDG. There had been a spike of delayed transfers in the period between April to June 2015 but had since fallen back into line with target. The Alamac system would help the monitor the effectiveness of schemes to ensure the resources could be maximised.

(Lise Llewellyn joined the meeting)

The Board also discussed the plans in place if it was a particularly harsh winter and it was responded that the plan included an escalation framework and systems in place to deal with various weather scenarios. At the conclusion of the discussion, the report was noted.

Resolved –

- (a) That the update on Heatherwood and Wexham Park Operational Resilience and Capacity Planning for Winter 2015/16 be noted.
- (b) That the CCG and NHS England be encouraged to utilise best practice and local knowledge in the communications plan for winter to ensure effective and targeted engagement with Slough's communities.
- (c) That discussion with partners on winter communications and planning for future years begin as soon as possible to properly plan and co-ordinate public health messages.
- (d) That the communications plan be shared with SWB partners and a report on the lessons learned be considered by the Board at a future meeting.

39. Slough Local Safeguarding Children's Board (SLSCB) Draft Annual Report 2014/15

Phil Picton, Independent Chair of the Slough Local Safeguarding Children's Board (SLSCB), gave an update on the Draft SLSCB Annual Report for 2014-15 and current priorities and activity. Members were reminded of the statutory role of the Board to co-ordinate the safeguarding and welfare of children and ensure the work of partners was effective.

The view of the SLSCB was that the vast majority of children in the borough were safe, however, he highlighted four specific priority areas to be addressed:

- A stronger commitment from partners to quality assurance.
- The level of resources available to the Board was not considered sufficient given the challenges in protecting children.
- Clarity of the roles and responsibilities of the new Children's Trust, and ensuring the new structure did not distract from safeguarding children.
- The promotion of a 'can do' culture and openness to challenge across the partnership.

Mr Picton gave an update on the four key themes for 2015/16 which included evaluating the impact of early help; tackling Child Sexual Exploitation (CSE) and Female Genital Mutilation (FGM); developing the capacity of partners and the Board; and learning the lessons from case reviews. It was recognised that there was a high level of public concern about CSE and FGM and Mr Picton assured Members that these were key priorities for the SLSCB with a detailed summary of the activity being undertaken included in the report. The strategy to respond to CSE was to prevent, disrupt, detect and support the victims. There was relatively high prevalence of FGM locally due to the demographic profile of the borough, however, Mr Picton stated that children in Slough were not at particular risk and the priority was to work with communities to address these issues. The importance of resolving problems

such as domestic abuse and substance misuse as well as the mental health of parents was also recognised as key issue. Mr Picton asked the Board to ensure the consequences on children were kept in mind when developing strategies and services for adults; and also to ensure that the development of long term strategies should not distract from the vital short term measures to improve the outcomes for children.

Mr Picton was asked for clarification about the context, prevalence and evidence of FGM in Slough. He confirmed that women generally had suffered from FGM before arriving in the country and stated that there was no particular evidence that FGM was happening in Slough, or that victims were being taken out of Slough for it to happen. Two cases had been identified where children had been subjected to FGM but both had happened outside of the country. The SLSCB would continue to be very aware of the issue, but did not consider it to be a significant current safeguarding risk to children in Slough. The Board also felt that greater awareness of the issue nationally would help to support the cultural changes required to address the issue fully.

The work being done to prevent violent extremism was also discussed, and particularly what more could be done to work with schools to address the challenges in detecting specific concerns about children at risk. Mr Picton highlighted that two schools and Cambridge Education were on the SLSCB and training was provided to designated safeguarding teachers at each school. In terms of radicalisation the priority was to ensure schools, colleges and Children's Centres were aware of Prevent and that the workforce had the necessary awareness and training to flag up specific concerns when they arose. It was agreed that the SBC Chief Executive and Independent Chair meet separately to discuss how this issue could be further progressed.

The Board raised some concerns about the statistics in page 17 of the report on the take up of learning and training opportunities, particularly e-learning as only 21% of the candidates completed the e-learning programme. Mr Picton responded that work was underway across Berkshire to ensure there was an appropriate strategy for identifying training needs and there would a bigger role for managers in determining the appropriate training for staff, rather than self selection. The delivery and format would be reviewed to ensure it was fit for purpose and members of the Board agreed to encourage their staff to take up and complete appropriate training, noting that there was protected training time for mandatory safeguarding training amongst partners.

The Annual Report had identified some weakness in terms partnership engagement and Mr Picton was asked what more partners needed to do to address this concern. He outlined the challenges with key partners including the transition of children's service to the Trust that he considered had had some impact on the engagement of the Council. It was expected that now the transition was complete this issue would be resolved, providing there was sufficient clarity about its role to avoid duplication. There were challenges in engaging other partners, including Thames Valley Police and the CCG, given the resource pressures in supporting multiple safeguarding boards.

The Board also discussed the potential implications for Slough arising from new model for section 11 self assessments. The importance of taking the necessary steps to ensure the system properly identified local issues for Slough from pan-Berkshire statutory partners was recognised.

At the conclusion of the discussion, the Chair thanked Mr Picton for his presentation and the Board agreed to note the report.

Resolved –

(a) That the Slough Local Safeguarding Children's Board Draft Annual Report 2014/15 be noted.

(b) That partners encourage their staff to participate in courses and events as part of the SLSCB Training Programme.

(Dave Phillips left the meeting)

40. Slough Safeguarding Adults Board Annual Report 2014/15

Nick Georgiou, Independent Chair of Slough Safeguarding Adults Board (SSAB), introduced the SSAB Annual Report 2014/15 and updated on more recent activity. This was the first Annual Report presented since the implementation of the Care Act in April 2015 which made the requirement of an Annual Report a statutory responsibility as part of the wider measures to put adult safeguarding on a statutory footing.

The Care Act also introduced three new categories of abuse - self neglect, modern slavery and domestic violence. Self neglect had been a consideration in Serious Case Reviews and was often a factor in mental capacity assessments. The Deprivation of Liberty Safeguards (DOLS) definition had been extended following judgements by the Supreme Court in 2014 which had led to a significant increase in DOLS applications from 28 in 2013/14 to 391 in 2014/15. This was a major issue both nationally and in Slough, and it was a significant budget pressure. The Board were updated on the significant amount of work done under the Making Safeguarding Personal objective that sought to work with individuals to achieve the outcome they would like to see from safeguarding involvement.

The Care Act defined the local authority, Police and CCG as the core members of the statutory Adult Safeguarding Board and it was confirmed that each agency made a contribution to the costs incurred in delivering the Board's responsibilities.

The Board discussed a range of issues including the actions being taken to address the limited pool of Best Interest Assessors for DOLS; the types and locations of safeguarding reports and potential impact of increased personalisation. The Board noted that the MASH would not be established on the timescales described in '4) Local developments 2014/15' on page 7 of the

Annual Report, and it was suggested that this section be revised in light of current plans.

The Board noted the Annual Report and thanked Mr Georgiou for his contribution to the meeting.

Resolved – That the Slough Safeguarding Adults Board Annual Report 2014/15 be noted.

41. Healthwatch Slough: Annual Review of Activities

Nicola Strudley, Healthwatch Manager, gave a presentation on its key activities and achievements during its first 2 ½ years and the future priorities of the organisation. The Healthwatch Annual Report 2014/15 was also considered and noted.

Healthwatch had built up its community presence and had engaged the views of hundreds of local residents and groups in acting as the 'consumer champion' on health and social care services. It had conducted detailed work on issues such as GP appointments, hospital discharge, access to primary care for people hard of hearing and dental health care for Roma children. A number of direct, positive outcomes had been achieved by this activity to improve services for local people.

The Board discussed a number of aspects of the work of Healthwatch and the following specific actions and comments were noted:

- SWB partners were asked to consider identifying a Healthwatch champion/link within their organisations to promote engagement, communication and sharing of intelligence.
- Healthwatch and the CCG agreed to discuss the potential for joint work on social media activity to maximise impact and communicate key messages.
- The Healthwatch report on Dental Healthcare in Roma Children would be circulated to the Board when completed.
- Healthwatch were planning to produce a digital map of services. Public health partners had some current, time limited resource to support such activity and it was agreed a separate meeting of Healthwatch and public health colleagues would be arranged to discuss further.

A Member queried the profile of Healthwatch amongst local residents and it was responded that the number of people engaged by Healthwatch in Slough was higher than elsewhere. It was also stated that face-to-face contact and proactive opportunities for people to share their experiences of health and social care services were the most effective ways to understand peoples experiences of health provision. There was a wider discussion about the most effective ways of engaging communities and it was agreed that the Board had an important role in identifying and sharing best practice.

The Board noted the Annual Report and update on activities over the first 2 ½ years of Healthwatch activity in Slough.

Resolved –

- (a) That the Healthwatch Slough Annual Report 2014/15 be noted.
- (b) That the update provided by Healthwatch Slough on its key activities and achievements during its first 2 ½ years and future priorities be noted.
- (c) That the Board give further consideration to how best practice on community consultation and engagement can be defined and shared.

42. Better Care Fund 2015/16 - Quarter Two Report

The Board received an update on the delivery of the Better Care Fund plan 2015/16 to the end of the second quarter of the year which included the financial position and performance against BCF metrics. It was agreed that the length of future reports would be reduced to avoid repetition of background information in quarterly reports and focus on risks and performance.

As at the end of the second quarter, two schemes had been closed and money released to invest in other areas. These were £177k of Proactive Care funding and £179k from the closure of the post-acute reablement (PACE) service by Berkshire Healthcare Foundation Trust in May 2015. There had also been some slippage in planned expenditure of project activity and it been agreed to support several pilot or one-off activities including a Complex Case Management pilot, a Care Homes pilot and Responder Service pilot. The Board received a progress update on the priority areas of Proactive Care, Single Point of Access and Strengthening Community Capacity.

The performance against key outcome measures was noted as follows:

- Non-elective admissions – performance was close to plan for the first two quarters but the forecast was 17% above plan and the reasons were explained. The payment for performance element was therefore being held as contingency.
- Delayed transfers of care – there had been significant variability with 30% below plan between January to March 2015 and 53% above plan between April to June. This spike was reported to be lower than other areas. The Quarter 2 figure was close to target as was the end of year forecast.
- Care Home admissions – remained lower than plan.
- Reablement – a very high proportion of people had been successfully reabled and remained at home 91 days after discharge.

The Board noted that there were two areas where Slough was outside national conditions and the mitigating action was noted. The Quarter 2 return

for BCF would need to be signed off by the SWB Chair for submission on 23rd November to the NHS South Central team and 27th November to the BCF support team.

The Board considered progress generally in moving towards the BCF objectives to improve the integration of health and social care and whether the anticipated level of innovation was being met. The use of technology provided particular opportunities, for example on telehealth, and it was agreed to look at the emerging ideas and good practice from other areas.

Resolved – That the Quarter Two Progress Report of the Better Care Fund Programme be noted.

43. Update on Outcomes and Visioning Workshop

A report was considered on the plans for the Slough Wellbeing Board's forthcoming outcomes and visioning workshop to refresh the Slough Joint Wellbeing Strategy and update the vision and priorities for the Board.

The workshop planned for 4th December would be rescheduled, provisionally for the afternoon of 21st January 2016 to be held alongside the Board meeting on that date. Details would be circulated to members of the Board as soon as they were confirmed. Members were reminded of the deadline of 19th November to complete and return the pre-workshop questionnaire which was designed to evaluate the Board's current working arrangements, priorities and relationships with the Priority Delivery Groups.

Resolved –

- (a) That plans for the workshop be noted.
- (b) That Members of the Board complete the pre-workshop questionnaire by 19th November 2015.

44. Action Progress Report and Future Work Programme

The Board noted the Action Progress Report and considered the work programme for future meetings. It was agreed that the programme may be adjusted to accommodate the workshop and board meeting to be held on 16th January 2016.

Resolved – That the Action Progress Report and Future Work Programme be noted.

45. Attendance Report

Resolved – That the attendance record for 2015/16 be noted.

46. Date of Next Meeting

Resolved – That the next meeting be confirmed as 21st January 2016.

Chair

(Note: The Meeting opened at 5.07 pm and closed at 7.41 pm)

SLOUGH BOROUGH COUNCIL**REPORT TO:** Slough Wellbeing Board **DATE:** 21 January, 2016**CONTACT OFFICER:** Giovanni Ferri, Youth Worker (Participation and Development), Young Peoples Service
(For all enquiries) 01753 875510**WARD(S):** All**PART I**
FOR DISCUSSION**SLOUGH YOUTH PARLIAMENT****1. Purpose of Report**

1.1 To advise the Wellbeing Board on the work of the Slough Youth Parliament (SYP) regarding their manifesto priority to campaign to reduce the stigma around young people's mental health needs.

2. Recommendation(s)/Proposed Action

2.1 That the Wellbeing Board endorses the work being undertaken by the SYP and notes the recommendations of their presentation.

3. Slough Joint Wellbeing Strategy (SJWS) priorities, JSNA and Council's Five Year Plan**3(a) Slough Joint Wellbeing Strategy (SJWS) priorities**

The SYP's priority and campaign to reduce the stigma around young people's mental health needs will have an impact on the delivery of the following SJWS priorities:

Health - Reducing inequalities and improving the health and wellbeing of our children and young people (and their families and carers) will help them live more positive, active and resilient lives.

3(b) JSNA

Mental health is a key element of healthy lifestyles as identified in the JSNA. There are approx. 13,000 people with common mental health disorders between the ages of 18 and 64 in Slough. Nationally, one in ten young people between 5 and 16 years have a mental health condition, of which 25% will need to access professional help (this figure increases to 72% of young people in care and 95% of young people in custody). In Slough approx. 2,170 children aged 5-16 are estimated to have a mental health disorder (including emotional, conduct, hyperkinetic, attachment and eating disorders, as well as substance misuse problems).

3(c) Council's Five Year Plan Outcomes

SYP's campaign will have an impact on the following Five Year Plan outcomes:

- 5 - Children and young people will be healthy, resilient and have positive life chances
- 6 - More people take responsibility and manage their own health care and support needs

4. Other Implications

- a) Financial - There are no financial implications directly resulting from the recommendation of this report.
- b) Risk Management – There are no risk management implications directly resulting from the recommendation of this report.
- c) Human Rights Act and Other Legal Implications - There are no Human Rights Act implications directly resulting from the recommendation of this report.
- d) Equalities Impact Assessment (EIA) – There are no EIA implications associated with the proposed actions.

5. Supporting Information

Background

5.1 In 2014 the Slough Children and Young People's Partnership Board (CYPPB) approved the implementation of an elected Youth Parliament for Slough. Building on the existing Youth Cabinet, which was made up of young people nominated to sit on the group, the CYPPB was keen for young people in Slough to have a truly representative group, democratically chosen by young people, which was able to influence decision making across the town.

5.2 The Young People's Service were charged with taking this forward as part of the wider Youth Voice agenda and worked closely with schools to implement the borough's first Youth Parliament.

Selection process

5.3 In the autumn of 2014, The Young People's Service worked hard to ensure schools were fully engaged in raising awareness about the Youth Parliament amongst their pupils. There was a positive response, and most schools committed to providing support to their students, enabling and encouraging them to either stand or vote.

5.4 12 secondary schools (including the specialist school Arbour Vale), and East Berkshire College participated in this process. Any young person aged 11-19, living in Slough was able to nominate themselves to stand as a candidate on behalf of their school or college. Each participating school was an election ward, and held elections, where every student was able to vote. In the end over 120 young people put themselves up to stand for elections which took place in January 2015.

5.5 5,596 young people voted for their chosen representatives with some schools achieving over 90 per cent turnout in their elections, and the average turnout for the borough was 61 per cent. Using the first past the post system, the two candidates with the highest number of votes at each school become Members of Slough Youth Parliament.

5.6 Slough's Youth Parliament (SYP) is currently made up of 34 young people aged 12-19 elected for a two year term of office. As well as the members elected through schools and colleges, representatives from 'co-opted' groups from under represented young people are also represented on the Youth Parliament. This includes lesbian, gay, bi-sexual and transgender young people, service users and young carers. Activities are also to build closer ties with the Children in Care Council.

Progress to date

5.7 At a weekend residential held during February half term SYP's worked hard to draft their manifesto (a copy of which is attached at Appendix A), develop a code of conduct and elect an executive committee. The SYP also elected their representatives to a number of local strategic groups and local decision making bodies, including Slough's CYPPB, the Slough Safer Partnership, Thames Valley Police Community Consultative Group and the UK Youth Parliament (UKYP).

5.8 SYP have also been involved in the drafting of the new Children and Young People's Partnership Plan for Slough, assisted with the public consultation on Slough's new Child Poverty Strategy, attended community events and successfully lobbied for Slough Council to support votes at 16.

5.9 In September, SYP also hosted a conference on education and employment. This event included presentations from the council's economic development team, Herschel Grammar School, Heathrow and the Young People's service.

Young people and mental health

5.10 SYP have been consulted on the development of a new mental health self help app for young people and will help promote it locally during 2016.

5.11 Most recently SYP members have helped coordinate Slough's annual response to the UKYP's 'Make Your Mark' ballot, in which young people voted for one of their top priorities. A total of 6,487 11-18 year olds across Slough took part in this ballot (which is a 55 percent turnout and a tenfold increase from last year's participation rate). This was only Slough's second year in taking part in this survey, making us the most improved Local Authority in the country. We also had the 7th best turnout nationally and were top for the whole of the South East region, beating neighbours such as Reading, Bracknell and Windsor and Maidenhead.

5.12 This ballot gives a mandate for members of the UKYP to debate five topics in the House of Commons and two issues then become national campaign in the year ahead. In 2015, almost 969,000 young people voted in this ballot. More than 108,000 young people nationally voted specifically for mental health services as

their number one issue of concern. Following debate the UKYP voted for young people's mental health services to become one of their priority campaigns for 2016.

5.13 A SYP representative was also given the opportunity to participate in this debate in the House of Commons in November, which was chaired by the speaker Rt. Hon. John Bercow MP and broadcast live on BBC Parliament.

5.14 Finally, The British Youth Council's Youth Select Committee also undertook an inquiry into mental health services for young people between April and May 2015. Their report on this issue, which was published in November (see background paper A) also backs up the recommendations of UKYP and the SYP.

Next steps

5.15 Youth Parliament representatives will be attending the Wellbeing Board meeting on 21st January to deliver a presentation regarding the work and recommendations of the SYP on young people's mental health.

6. Appendices

A – Slough Youth Parliament Manifesto

7. Background Papers

A - British Youth Council Youth Select Committee 2015- Young People's Mental Health



Manifesto

Things To Do

SYP will promote the need for high quality cultural, leisure and sporting activities for young people.

SYP will raise the profile of young people in a positive way by celebrating their achievements in an annual showcase or festival.

Safety

SYP will support young people to feel safe in their communities and involve them in tackling crime and anti-social behaviour.

SYP will promote good relationships between young people and the police.

Community

SYP will tackle the need for affordable housing in Slough.

SYP will campaign for improved access to public transport for young people up to 18.

Education & Employment Opportunities

SYP will campaign for quality PHSE lessons to enable young people to make informed life choices.

SYP will encourage partnerships with local businesses which lead to meaningful work experience, apprenticeships and training.

Health Services

SYP will raise awareness of support services for young people with additional needs.

SYP will campaign to reduce the stigma around young people's mental health needs.

Greater say

SYP will seek the views of young people and ensure that their needs are addressed.

SYP will actively seek the views of young people who are currently under represented.

**WHAT
WE
WILL DO
FOR
YOUTH**

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SLOUGH BOROUGH COUNCIL

REPORT TO: Slough Wellbeing Board **DATE:** 21st January 2016

CONTACT OFFICER: Chief Inspector Gavin Wong
(For all Enquiries) (01753) 506277

WARD(S): All

PART I
FOR DECISION

MENTAL HEALTH STREET TRIAGE PILOT FOR EAST BERKSHIRE

1. Purpose of Report

This report is offered by Thames Valley Police (TVP) for the introduction of a pilot mental health (MH) street triage service across Slough, Windsor, Ascot, Maidenhead and Bracknell. This proposal is made using an evidence base generated as a consequence of a current street triage pilot in Oxfordshire and the West of Berkshire.

2. Recommendation(s)/Proposed Action

2.1 The Board is requested to recommend full support for the introduction of a mental health street triage pilot scheme for East Berkshire to commence on 1 April 2016 in East Berkshire.

3. The Slough Joint Wellbeing Strategy (SJWS), the JSNA and the Council's Five Year Plan

3(a) Slough Joint Wellbeing Strategy (SJWS) priorities

The MH street triage service will have an impact on the delivery of the following SJWS priorities:

Health - Reducing inequalities and improving the health and wellbeing of our children and young people (and their families and carers) will help them live more positive, active and resilient lives.

It will also impact on the cross cutting theme of civic responsibility, by helping residents learn about the management of long term conditions and how to access more appropriate support.

3(b) JSNA

Mental health is a key element of healthy lifestyles as identified in the JSNA. There are approx. 13,000 people with common mental health disorders between the ages of 18 and 64 in Slough. There is also a correlation with drug and alcohol abuse which can often be the underlying cause of a person's behaviour resulting in detention under s136, as opposed to primarily a mental health issue. Slough has the highest level of problematic drug users among people aged 15 – 64 years in the South East.

During the period 1 April to 31 November 2015 there was also a 3% increase in the number of persons detained under s136 of the Mental Health Act in Slough, Windsor

and Maidenhead and Bracknell Forest. This rising trend contrasts with an overall 10.9% reduction in the use of s136 detention powers across the whole of the Thames Valley Police area.

3(c) Council's Five Year Plan Outcomes

The MH street triage service will have an impact on the following Five Year Plan outcomes:

- 5 - Children and young people will be healthy, resilient and have positive life chances
- 6 - More people take responsibility and manage their own health care and support needs

By providing more appropriate interventions, the service will allow individuals to better manage their conditions better. Early intervention for children and young people is essential for increasing the potential for successful treatment and supports recovery.

4. Other Implications

(a) Financial - There are no financial implications of the proposed action at this stage. However, the pilot will require funding by those partners who benefit from the scheme which will need to be negotiated. It is estimated that a pilot scheme across East Berkshire would avert approximately 72 s136 detentions each year. The cost of one s136 detention can be evaluated as follows:

- Approved Mental Health Professional (AMHP) £500 (Provided by Emergency Departments (EDS))
- 2 x Doctor £1,000 (including a s12 doctor provided by EDS)
- Police time £200
- Health based place of safety £200

This represents a potential opportunity cost of £1,500 per assessment for EDS alone. These savings are set against the backdrop of current AMHP provision across Berkshire. In Slough, decreasing provision (one AMHP is retiring and one new locum) appears to be having a detriment on the morale of AMHPs. The opportunity to reduce the demand on AMHPs is likely to have a significant impact not only in ensuring resources are being used more effectively, but also on experience of users and cost. This will be monitored during the pilot scheme.

(b) Risk Management - Not supporting the pilot could result in an increased use of s136 and poorer experience and poor outcomes for service users across East Berkshire. There will also be continued demands on the place of safety provisions at Prospect Park (which are already under significant demand), and the potentially for more patients in police custody. At the moment, there are no provisions should the pilot not be supported.

(c) Human Rights Act and Other Legal Implications – Under *Article 5: Right to Liberty* under the *Human Rights Act 1988* everyone has the right not to be arbitrarily deprived of their liberty. The opportunity to reduce the number of s136 will have a positive impact on reducing the need to formally detain people. Under the requirements of the *Mental Health Crisis Care Concordat*, which is a national agreement between services and agencies involved in the care and support of people in crisis, organisations are required to work together to ensure that people get the mental health help that they

need. Signatories to the Concordat include the Association of Directors of Adult Social Services, Association of Directors of Children's Services, Association of Police and Crime Commissioners, Department of Health, NHS England and Health Education England. The Concordat requires that each local area:

- Has a jointly agreed local declaration across key agencies
- Develops a shared action plan to review, monitor and track improvements
- Commitment to reducing the use of police stations as places of safety
- Puts in place and can evidence of sound local governance arrangements

(d) **Equalities Impact Assessment** -The proposed pilot should support the provision of equality by providing better support for those with disabilities and in particular mental health disabilities.

5. **Supporting Information**

5.1 The current provision within East Berkshire provides for patients in public suffering from mental health disorder and in need of immediate care or control, to be 'detained' by police under s136 Mental Health Act. At this point, the patient is taken to a Place of Safety (POS) and can be detained there for a period of 72 hours for an assessment to be conducted. The designated POS for Berkshire is Prospect Park Hospital or a police cell. It is recognised that a police cell is not an appropriate location for someone suffering from a mental health condition and should only be used as a last resort. If there is no available space at Prospect Park, then patients may be taken to custody. The provision of beds at Prospect Park is limited and the subsequent assessment of the patient required specialist resources i.e. AMHP and a Section 12 doctor.

5.2 Analysis of police custody data demonstrates that demand for s136 provisions at Prospect Park rose across Berkshire by 33% from 2013/14 to 2014/15 from 265 cases to 352, reflecting both an increase in s136 detentions and diverting from the use of custody. Of this demand, 153 cases came from the East of Berkshire. Maidenhead custody suite has the highest delay for people awaiting assessment in TVP at 7.45 hours from request to arrival of AMHP and s12 doctor. This is in contrast to 2.44 hours in Milton Keynes and 4.03 hours in Aylesbury and Wycombe. Prolonged detention periods may be attributable to increasing pressure on AMHP services.

5.3 Berkshire Health NHS Foundation Trust and Thames Valley Police (TVP) have established a Street Triage team to cover West Berkshire, which consists of a police officer and mental health practitioner to provide a rapid response capability between 1700hrs and 0100hrs, 5 days a week, to meet the needs of people who come to attention of Police rather than health services. A triage assessment is provided either by face to face or by telephone to attending Police Officers. Out of hours a dedicated advice line is available to Officers to enable informed decision making and to help to signpost an appropriate care pathway. The service focuses on improving access to support and avoiding unnecessary detentions under s136 of the Mental Health Act. It feeds back about each individual to GP practices (where consent is given) to provide a closed loop of care and support. Street Triage supports parity of esteem for mental health services by ensuring a responsive, high quality, service is provided to persons experiencing mental health crisis. This model demonstrates measurable success in terms of delivering better care and service for individuals facing a mental health crisis as well as time and cost savings across services.

5.4 This approach has also been adopted by Oxfordshire, Buckinghamshire, Milton Keynes, East Berkshire is the only area within TVP without a street triage team.

5.5 The West Berkshire and Oxfordshire experiences indicates the following deliverables across East Berkshire is the proposed pilot was adopted:

- Improved experience (and outcomes) for service users with appropriate access to support
- A reduction in the use of police custody for people in crisis
- A reduction in and more appropriate use of s136 detentions: approx. 102 averted s136 detentions per annum in West Berkshire and 124 in Oxfordshire.
- Estimated opportunity costs of approx. £144,000 per annum
- Relieve pressure on AMHP services and s12 Doctor demand
- A reduction in police time spent on mental health incidents (leading to a more appropriate use of police resources)
- Better access to records and information sharing and improved partnership working
- Early intervention with mental health services and social care
- Increased Police understanding/confidence in dealing with mental health issues
- Improved strategies for people frequently in crisis, decrease in people repeatedly detained

Proposed Action

5.6 If the West Berkshire and Oxfordshire approaches were adopted across East Berkshire, the proposed Street Triage service would allow 24 hour access to advice for Police from Mental Health Professionals (MHPs). A dedicated MHP (Band 7) or AMHP resource would operate 5 days a week between the hours of 17:00 and 01:00. The MHP/AMHP would be available to be deployed to incidents with a Police Officer and to provide telephone triage to clients or advice to Police Officers and the Control Room staff.

5.7 Outside the working hours of 1700 to 0100hrs there should be a single telephone point of contact at Berkshire Health available as an advice line for Police. This will enable Police to make informed decisions and signpost to the appropriate care pathway.

Business case

5.8 To enable the proposed model to operate across Slough, Windsor and Maidenhead and Bracknell Forest, the draft funding budget required per annum is £136,000 divided as follows:

- 1.72 FTE Band 7 MHP/AMHP - £134,0000 (based on West Berkshire pilot)
- Equipment/hardware – Laptop/iPad - £1,500

5.9 Thames Valley Police has committed £42,000 per annum to each project, which would be replicated in East Berkshire:

- Police Officer deployed during triage hours (32 hours per week) on plain time (£36,600)
- Use of a Standard Police Response Vehicle during triage hours (32 hours per week) - £3,000

- Provision of a Police Radio -£1,000
- Training x 6 MHP in Command and Control and Radio £1,500
- Police Overtime contingency - £1,500

5.10 The initiative in West Berkshire has been funded five ways as follows:

1. Reading Borough Council [lead commissioner]	£40k
2. West Berkshire Borough Council	£15k
3. Wokingham Borough Council	£20k
4. Berkshire West CCG	£35k
5. NHS England	£40k
	Total £150k

6. Comments of Other Committees

6.1 The concept of a pilot scheme has the full support of the Bracknell Forest Wellbeing Board. Windsor and Maidenhead Wellbeing Board have asked for further detail. The Mental Health Joint Commissioning Forum whose membership includes local heads of safeguarding are positive to the pilot but have not identified funding at this time.

7. Conclusion

- Street Triage is a service that supports the Mental Health Crisis Care Concordat statement that *'the police must be supported by health services which includes mental health services'*.
- It will enable Police Officers across East Berkshire to make appropriate decisions, ensure people receive support quickly (thereby leading to better outcomes), reduce unnecessary detentions under s136 of the Mental Health Act and reduce the use of police cells as a place of safety.
- The proposed pilot also fits with other strategic priorities around mortality and mental health: suicide accounts for a proportion of avoidable deaths for people with mental health issue and having an accessible crisis service is imperative to providing quick and timely interventions for those most at risk.
- Existing pilot schemes across TVP (and nationally) have evidenced the benefits of Street Triage, financially and most importantly of an improved service to people suffering from MH crisis.

8. Appendices

None

9. Background Papers

- '1' Oxfordshire Street Triage Mental Health Evaluation
- '2' West Berkshire Police Street Triage, BHFT Report Based on the First 16 Weeks Activity Reported by the Healthcare Worker

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SLOUGH BOROUGH COUNCIL**REPORT TO:** Slough Wellbeing Board **DATE:** 21 January 2016**CONTACT OFFICER:** Amanda Renn, Corporate Policy Officer, Policy Team,
Slough Borough Council**(For all Enquiries):** (01753) 875560**WARD(S):** All**PART I**
FOR DISCUSSION**CUMBERLAND INITIATIVE****1. Purpose of Report**

1.1 To advise the Wellbeing Board on the work of the Cumberland Initiative (CI).

2. Recommendation(s)/Proposed Action

2.1 That the Wellbeing Board notes the presentation to be given on the work of the CI.

3. Background information3.1 The CI (<http://cumberland-initiative.org/>) is a collaborative of universities, clinicians, professors and computer simulation companies, founded at Cumberland Lodge, a conference venue in Windsor Great Park, in July 2010 to encourage a much wider use of modelling and simulation in the NHS.3.2 The CI's vision is "*to transform the quality and cost of NHS care delivery through simulation, modelling and systems thinking*". To help develop more use of modelling the CI has opened a 'living lab' for clinicians and health managers. The lab includes a mocked up an A&E where clinicians and managers can try out different scenarios for making emergency departments more effective through simulation and modelling - without practising new ideas on sick patients in a busy hospital.

3.3 Professor Terry Young (co-founder of the CI and professor of Healthcare Systems at Brunel University) will be attending the Wellbeing Board meeting on 21st January to deliver a presentation on the work of the CI and to highlight some of the work it has been doing with regard to health and employment.

4. Appendices

None

5. Background Papers

None

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SLOUGH BOROUGH COUNCIL

REPORT TO: Slough Wellbeing Board **DATE:** 21 January 2016

CONTACT OFFICER: Dean Tyler, Head of Policy, Partnerships & Programmes
(For all enquiries) (01753) 875847

WARD(S): All

PART I
FOR INFORMATION**SLOUGH BOROUGH COUNCIL FIVE YEAR PLAN 2016 – 2020****1 Purpose of Report**

The Council is refreshing its Five Year Plan which sets out the focus of its work over the next five years. The refresh is intended to ensure that -

- the actions we are taking to achieve the previously agreed eight outcomes remain the right actions
- our forward planning is aligned with the budget and medium term financial planning

2 Recommendation

That the SWB note the report and draft refresh of the Five Year Plan attached as Appendix 'A'.

3. The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**3a. Slough Joint Wellbeing Strategy Priorities**

The Five Year Plan relates to all aspects of the Slough Joint Wellbeing Strategy's (SJWS) priorities and cross-cutting themes as set out below.

Priorities:

- Health
- Economy and Skills
- Regeneration and Environment
- Housing
- Safer Communities

Cross-Cutting themes:

- Civic responsibility
- Improving the image of the town

The SJWS is due to be refreshed in 2016.

The Five Year Plan has been developed using the evidence base of the JSNA and the Slough Story.

4 **Other Implications**

(a) Financial

The Five Year Plan has been used to determine the council's spending priorities from 2016/17. The time frame for the Five Year Plan is aligned with our medium term financial planning and will roll forward each year, i.e. the refresh looks ahead for the five years 2016 to 2020.

(b) Risk Management

Risk	Mitigating action	Opportunities
Legal		
Property		
Human Rights		
Health and Safety		
Employment Issues		
Equalities Issues		
Community Support		
Communications		
Community Safety		
Financial		The plan provides a mechanism to make budget decisions from 2016/17.
Timetable for delivery		
Project Capacity		
Other		

(c) Human Rights Act and Other Legal Implications

There are no direct legal implications. The specific activity in the plan and outcome plans may have legal implications which will be brought to Cabinet separately. There are no Human Rights Act Implications.

(d) Equalities Impact Assessment

Equality Impact Assessments will be prepared for specific actions within the plan when required.

5 **Supporting Information**

- 5.1 The introduction of the Five Year Plan in 2015 replaced the council's previous Corporate Plan. In so doing it was accepted that as a result of the funding challenges the council faces we needed a new approach to forward planning over the medium term.
- 5.2 The Five Year Plan sets a vision for the borough against which the council will prioritise its resources. It is therefore an important element of our strategic narrative in explaining our ambitions for Slough and how we are delivering major schemes to

transform the borough for the better while at the same time ensuring that vital services for those most in need are provided. It also describes the role of the council in achieving this, recognising the importance of working in partnership with the SWB and our wider partnership network as well as our communities.

- 5.3 The draft of the refreshed plan is attached as Appendix A. The eight outcomes are unchanged although the actions in the outcome plans section have been updated to ensure that these are the right actions to achieve the outcomes going forwards. *Changes are shown in italics.*
- 5.4 Cabinet are considering the draft refresh on 18 January and are being asked to recommend to Council to agree the plan later this month. Any changes made by Cabinet will be reported verbally to the Board.

6 **Measuring progress**

- 6.1 In March the Cabinet will receive an Annual Report of progress made during the first year of the Five Year Plan, with case studies and performance indicators setting out how we are delivering the eight outcomes.
- 6.2 Cabinet already receive a regular update of the Corporate Balanced Scorecard which includes a more detailed set of outcome measures. The refresh of the Five Year Plan includes a summary of the types of success measures that will be used to keep track of how we are achieving the outcomes.
- 6.3 Given that this has been the first year of the Five Year Plan the refresh has been relatively light-touch. During the autumn we will embark on a more extensive process involving all Cabinet Members to refresh the actions and ensure that we have a robust set of indicators to measure success. This will align the success measures that are currently spread across the Five Year Plan and Corporate Balanced Scorecard.
- 6.4 We have also developed an Annual Report of the SWB to evaluate progress towards the achievement of the priorities in the Slough Joint Wellbeing Strategy (SJWS).

7 **Comments of Other Committees**

- 7.1 Although other committees were not been involved in the refresh the introduction of the Five Year Plan involved a programme of engagement with various bodies and partners such as the SWB and Partnership Delivery Groups to explain the new approach as well as the outcomes themselves and planned actions.
- 7.2 The SWB is holding a workshop on 21 January to review its role as well as the way in which the wider partnership network operates in Slough to ensure that the collective resources available from all those working in Slough are used to best effect. To this end, the SWB will look to refresh the SJWS during 2016.
- 7.3 The Council's Scrutiny function will be utilised to challenge and track progress of the outcomes.

8 **Conclusion**

8.1 Once agreed, the refreshed plan will provide the strategic direction for the Council over the next five years and will enable a clear focus of resources and activity.

9 **Appendices Attached**

'A' Five Year Plan

10 **Background Papers**

None.

Five Year Plan 2016 – 2020

Growing a place of opportunity and ambition

The Five Year Plan was launched in 2015 to define the Council's ambition; the opportunities and challenges we face; the role of the Council in meeting these and the priority outcomes against which resources will be allocated. We have reviewed the Outcome Plans to update the actions in place to deliver these and set out how we will work with our partners and communities.

Our ambition is for Slough to be:

- A place where people *choose* to live and work and where children can grow up to achieve their full potential
- One of the most attractive places to do business in the country, with excellent communications, business accommodation and a skilled, and available workforce

Opportunities and challenges

We have reviewed the evidence about the people and place of Slough and have identified the following opportunities and challenges facing the town:

- A young, growing and dynamic population
- An unhealthy population, inequality in healthy lives
- Importance of continuing growth of the healthy economy of the town
- *Crossrail and Heathrow attracting new development*
- A critical need for housing and improved places to live
- Community safety and safeguarding our most vulnerable residents
- Improving the identity and vibrancy of the centre of the town

People are proud to live and work in Slough. We are ambitious for Slough's future and, despite the context of reducing resources and increasing demand, have bold plans in place to deliver the best outcomes for the town and its people.

The underlying strength of our economy and reputation as a place to invest means that growth provides a number of opportunities. Inward investment, regeneration and infrastructure improvements will bring real benefits to Slough. The reform of business rates means that we will be able to retain more of these. The provision of more housing will not only meet much needed demand in Slough but also contribute to the achievement of many of the outcomes in this plan. In addition, greater levels of Council Tax will be important to our income as grant from Government reduces.

*Becoming more **entrepreneurial** by developing these twin sources of income and other opportunities is essential to our finances as grant from Government decreases every year – especially as demographic growth continues to add pressure on services including school places and the costs later in life of adult social care.*

Role of the council

Slough Borough Council will meet these challenges and opportunities by:

- Demonstrating community leadership
- Shaping and managing the changing place
- Supporting the most vulnerable
- Enabling people to help themselves

The financial context means that local authorities are having to ask difficult questions about the future role of the Council. We need to rethink not only what we do but also the way that we work because the traditional approach to service provision is not sustainable. The Five Year Plan means that we are clear in Slough about the priorities facing us and the Outcome Plans set out how we will work with others to achieve these.

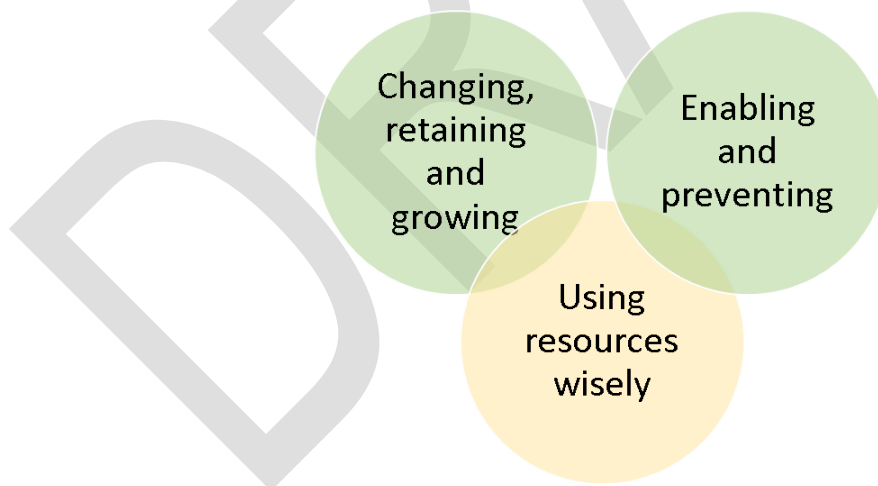
Wherever possible we will look to manage future demand for services through targeted intervention and prevention. We will always ensure that the most vulnerable in our community know how to get the support they need. We will enable people to do more for themselves, building on the strengths of our communities and partnerships.

As importantly, we will develop our plans to build a place of opportunity and ambition for Slough.

Our approach

We have grouped our response to Slough's opportunities and challenges in three themes - shown below. We will focus our activity on the first two themes and the actions required to achieve the stated outcomes. **Resources will primarily be allocated to achieve these outcomes.**

Resource allocation will be evidence based – there will need to be a demonstrable, evidenced link between the outcome and the key action.



*At the heart of everything we do are the **people** of Slough – they are our residents, customers, service users – the communities that together give Slough its identity. It is our responsibility to ensure that as we change the way we do things, we communicate and engage with people so that they understand what is happening around them and why.*

Our outcomes

The following outcomes will shape the work of the Council to respond to the opportunities and challenges facing the town:

Changing, retaining and growing

- Slough will be the premier location in the south east for businesses of all sizes to locate, start, grow, and stay
- There will more homes in the borough, with quality improving across all tenures to support our ambition for Slough
- The centre of Slough will be vibrant, providing business, living, and cultural opportunities

Enabling and preventing

- Slough will be one of the safest places in the Thames Valley
- More people will take responsibility and manage their own health, care and support needs
- Children and young people in Slough will be healthy, resilient and have positive life chances

Using resources wisely

- The Council's income and the value of its assets will be maximised
- The Council will be a leading digital transformation organisation

How we will deliver our outcomes

- By working with local people and helping them to do more for themselves
- By working with a range of partners in the public, private and voluntary sectors.
- Through our staff by recruiting, retaining and developing a skilled workforce
- We will consider the needs of businesses in everything we do

The cross cutting outcomes are important in defining how we join up resources to focus on things that matter most. Our outcomes approach means we will increasingly be seen to be acting as 'One Council'.

Our Transformation programme will define what the Council will be like in 2020 and how we get there. We are clear about the fact that the future will be different from the past. In recent years the role of the Council has shifted away from direct delivery of many services. New skills and capabilities, such as commercial awareness and contract management, are becoming increasingly valuable.

Many of our partner organisations are facing the same twin challenges as the Council – rising demand at a time when resources are diminishing. Like us, they cannot deliver their outcomes without additional support. What we also have in common is that we are all working with the same, or subsets of the same, population. We will work through the Slough Wellbeing Board and our wider partnership network to coordinate action and resources to achieve the best results for Slough.

How the five year plan will be used

- To drive the decisions made in the medium and long term financial strategy
- To focus on delivery of outcomes by prioritising reducing resources
- As a basis on which to have discussions with partners about the services they provide
- To develop a performance framework to which services and staff will be held accountable

Outcome Plans

Each of our outcomes will be delivered through key actions delivered by the council in partnership with a range of organisations and the community. Below is a summary of those actions. The detail of delivery, including performance measures, is set out in individual plans for each outcome. *The table below therefore includes a summary of the types of success measures that will be used to keep track of how we are achieving the outcomes.*

Note that the numbering of the outcomes 1 to 8 is not an indicator of their respective priority.

Our outcomes – by 2020	Key actions - to achieve the outcome SBC will ...	Partners who will contribute to the outcome	'SMART' Success Measures will include
Changing, retaining and growing			
1. Slough will be the premier location in the south east for businesses of all sizes to locate, start, grow, and stay	<ol style="list-style-type: none"> 1. Establish a business inward investment and retention function 2. Ensure a fit for business transport infrastructure 3. Enable partners to support residents to develop skills to meet local employers' needs 4. Develop planning policies which deliver more high value business properties to meet modern needs 5. Agree a coordinated plan to <i>maximise the benefits</i> of Cross Rail and Western Rail Access to Heathrow 6. Develop a more mutually-beneficial relationship with Heathrow Airport 7. Ensure that gateways to the town, prominent places and green spaces are clean and well-maintained 	<ul style="list-style-type: none"> • Public and private transport providers • SEGRO • Thames Valley Berkshire Local Enterprise Partnership • Slough Aspire • East Berkshire College • Key landlords, developers and commercial property agents • Heathrow Airport Limited • Slough Regeneration Partnership • Secondary schools 	<p><i>Business rate income</i></p> <p><i>New business investment</i></p> <p><i>Bus punctuality</i></p> <p><i>Local skills</i></p> <p><i>Unemployment rate</i></p>
2. There will be more homes, with quality improving across all tenures to support our ambition for Slough with the necessary infrastructure to support and sustain the community	<ol style="list-style-type: none"> 1. Higher quality private <i>rented</i> sector housing will be a valued housing option and will reduce long term health problems 2. Make best use of existing <i>public sector</i> housing stock 3. Utilise land and resources in and outside of our direct control to develop new homes across all tenures to meet local need 	<ul style="list-style-type: none"> • Private rented sector landlords • Private sector developers • Registered Providers • Slough Regeneration Partnership 	<p><i>Increase in council tax base and new homes bonus</i></p> <p><i>Numbers of new homes built including affordable</i></p> <p><i>Levels of homelessness</i></p> <p><i>Void turnaround times</i></p> <p><i>Progress towards</i></p>

Our outcomes – by 2020	Key actions - to achieve the outcome SBC will ...	Partners who will contribute to the outcome	'SMART' Success Measures will include
	4. Make better use of land and existing housing within the borough including using opportunities for new high quality, family and high density residential developments 5. Prevent homelessness where possible through early intervention and using a range of housing options 6. <i>The Council will actively promote a new garden suburb in an area to the north of Slough</i>		<i>new Local Plan</i>
3. The centre of Slough will be vibrant, providing business, living and cultural opportunities	1. Define and establish the Centre of the Town as a destination 2. Develop gap sites to stimulate the local economy by introducing a mix of residential, retail and office space 3. Understand through consultation and intelligence the current and future retail and business needs and expectations of the High Street 4. Cultivate a vibrant town centre 5. Expand the evening economy 6. Deliver a One Public Estate Strategy 7. Ensure the Curve continues to be operationally successful 8. 'Slough the place of innovation'	<ul style="list-style-type: none"> • Retailers • Developers • Land owners • Slough CCG • Public sector partners 	<i>Town centre business rate income</i> <i>Town centre footfall</i> <i>Increase in engagement opportunities</i> <i>Investor and develop enquiries</i>
Enabling and preventing			
4. Slough will be one of the safest places in the Thames Valley	1. Build on success in making Slough safer 2. <i>Promote Slough as a positive and safe place</i> 3. Build on success in tackling anti-social behaviour 4. Deliver the council's community cohesion	<ul style="list-style-type: none"> • Members of the Safer Slough Partnership • Schools • Community organisations 	<i>Crime rates</i> <i>Anti social behaviour</i> <i>First time entrants to the Youth Justice system</i> <i>Increase in sessions</i>

Our outcomes – by 2020	Key actions - to achieve the outcome SBC will ...	Partners who will contribute to the outcome	'SMART' Success Measures will include
	strategy		<i>raising awareness of safeguarding related issues</i>
5. Children and young people in Slough will be healthy, resilient and have positive life chances	<ol style="list-style-type: none"> <i>1. Enable children and young people to lead emotionally and physically healthy lives.</i> <i>2. Enable children to live safe, independent and responsible lives</i> <i>3. Enable children and young people to enjoy life and learning, to feel confident about their futures and aspire to achieve to their individual potential</i> 	<ul style="list-style-type: none"> • The new Children's Services Organisation • Members of the Children and Young People's Partnership • The Local Children's Safeguarding Board • Schools 	<i>Establishment of a 'good' children's service</i> <i>Children's referrals to social care</i> <i>Improvement in children's health</i> <i>Education outcomes</i> <i>Levels of those not in education, employment or training (NEETs)</i>
6. More people will take responsibility and manage their own health, care and support needs	<ol style="list-style-type: none"> 1. Encourage all residents to manage and improve their health 2. Target those individuals most at risk of poor health and wellbeing outcomes to become more active, more often 3. Develop preventative approaches to ensure that vulnerable people become more able to support themselves 4. Build capacity within the community and voluntary sector to enable a focus on supporting more people to manage their own care needs 5. Put in place new models of social care for adults <i>with a focus on an asset based approach and direct payments</i> 6. Ensure people are at the centre of the <i>adult</i> safeguarding process and are supported to manage any risks 	<ul style="list-style-type: none"> • Social care providers • Voluntary and community organisations • <i>Residents</i> • Slough CCG • Thames Valley Police • Probation Service • Leisure provider and sports' agencies • Slough Safeguarding Adults Board 	<i>Smoking levels</i> <i>Increase in NHS health checks</i> <i>Levels of physical activity</i> <i>Reduction in total spend on adult social care</i> <i>Reduction in both the number of people supported by adult social care and the council and the amount of care and support people receive</i> <i>Increase in those supported by voluntary and community sector</i> <i>Levels of social isolation</i>
Using resources wisely			
7. The Council's income and the value of its assets	<ol style="list-style-type: none"> 1. Increase the collection rates of Council Tax and Business Rates 	<ul style="list-style-type: none"> • Arvato • Slough Regeneration 	<i>Council Tax and Business Rates collection rate</i>

Our outcomes – by 2020	Key actions - to achieve the outcome SBC will ...	Partners who will contribute to the outcome	'SMART' Success Measures will include
will be maximised	<ol style="list-style-type: none"> 2. Maximise the use of its capital resources to increase revenue savings and make the capital strategy affordable 3. Remove subsidies where appropriate and maximise revenue from fees and charges 4. Maximise income from investment properties 5. Use new approaches to revenue and asset maximisation through the <i>exploration of a Subsidiary Housing Company (SHC) and Slough Urban Renewal (SUR)</i> 6. Rationalise the operational property estate, through disposals and shared use 7. Maximise savings from procurement, commissioning and contract management 8. Ensure that a revolutionised approach to household waste collection is in place 	Partnership	<p><i>Fees and charges</i></p> <p><i>Additional capital receipts</i></p> <p><i>Reduction in net property/assets running costs</i></p> <p><i>Reduce costs of waste collection service and increase income from recycling and commercial waste</i></p>
8. The council will be a leading digital transformation organisation	<ol style="list-style-type: none"> 1. <i>Develop and deliver a programme of activity to support the council's overall transformation programme including:</i> <ul style="list-style-type: none"> • <i>Using our data to improve our understanding of our customers and residents</i> • <i>Helping customers to access services and information digitally</i> • <i>Communicating with our customers, residents and staff using digital technology and social media</i> • <i>Making our processes more efficient</i> • <i>Ensuring that we have the right technology to</i> 	<ul style="list-style-type: none"> • Arvato 	<p><i>Improved systems to ensure that more transactions completed online</i></p> <p><i>Reduction in face to face transactions</i></p> <p><i>Council tax and business rate payments by direct debit</i></p> <p><i>More efficient use of office space and desks</i></p>

Our outcomes – by 2020	Key actions - to achieve the outcome SBC will ...	Partners who will contribute to the outcome	'SMART' Success Measures will include
	<i>facilitate our ambitions</i> <ul style="list-style-type: none"> • <i>Ensuring our staff can work effectively anywhere</i> • <i>Providing our staff with the skills to respond to digital changes</i> • <i>Sparking innovation with the aim of becoming a smart city</i> 		

Note – a number of the key actions will contribute to delivering more than one outcome

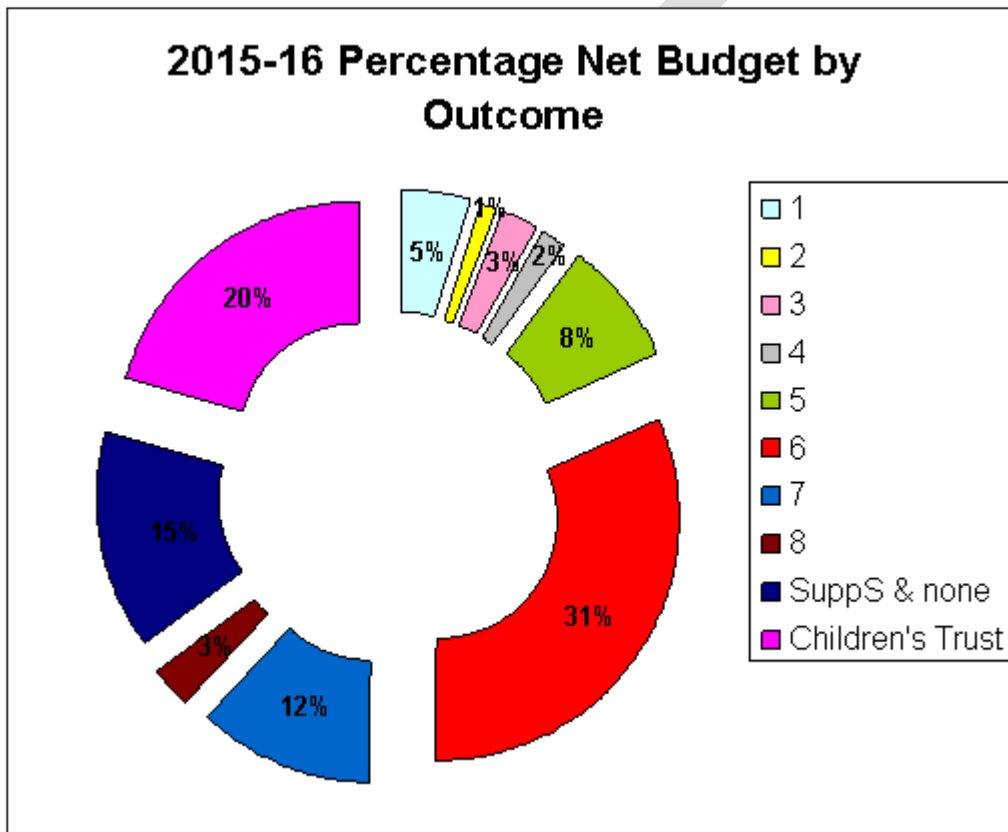
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The budget

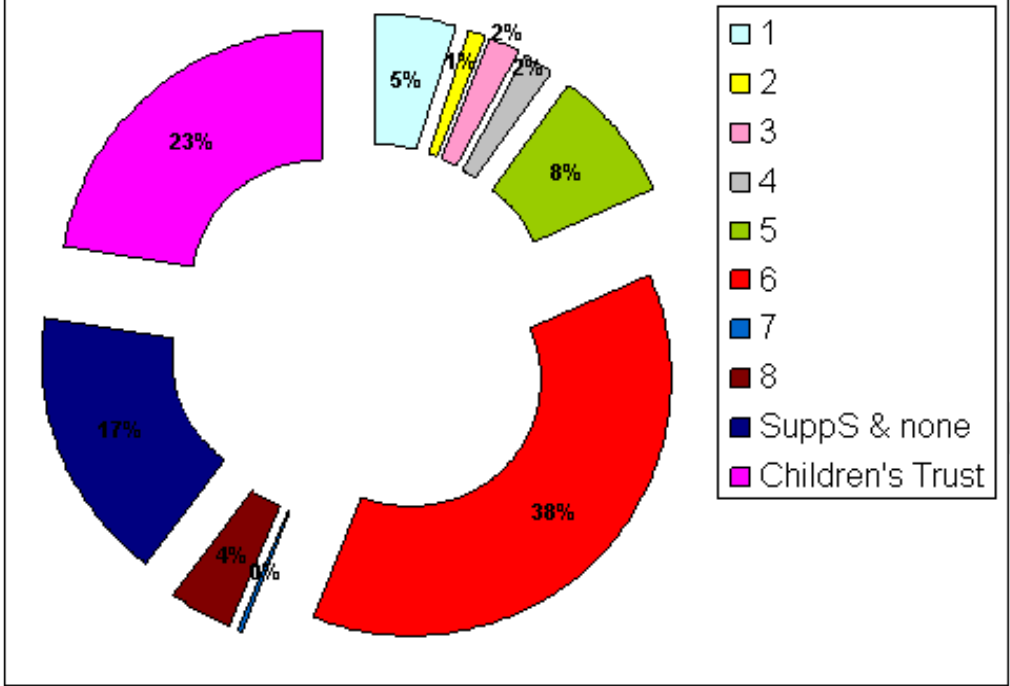
We are facing some significant financial challenges during the five year period. With large reductions in government funding, we will become completely reliant on Council Tax and Business Rates income to provide services. We will also see some challenges to service expenditure, especially with increasing demand for many of our services from our rapidly growing population, as well as some major government reforms to the funding of adult social care and welfare reforms such as Universal Credit.

The fact that our cost base will need to reduce by 35% by the end of the Five Year Plan is a key driver for the Five Year Plan and the transformation work that is either underway or planned. The introduction of outcomes is intended to provide clarity about the Council's priorities and where resources will be allocated. We are moving away from the traditional approach of salami slicing individual departmental budgets to outcome based budgeting. This is designed to ensure greater resilience for the Council in the future.

The charts below show the shift in financial resources across outcomes (% change to comparative outcome budget 2015-20)



2019-20 Percentage Net Budget by Outcome



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SLOUGH BOROUGH COUNCIL

REPORT TO: Slough Wellbeing Board **DATE:** 21 January 2016

CONTACT OFFICER: Amanda Renn, Corporate Policy Officer, Policy Team,
Slough Borough Council

(For all Enquiries) (01753) 875560

WARD(S): All

PART I

FOR INFORMATION

SLOUGH WELLBEING BOARD'S ANNUAL REPORT 2015/16

1. Purpose of Report

1.1 To inform Slough Wellbeing Board about the development of its Annual Report 2015/16 (and retrospective) and provide members with an early opportunity to comment on the current working draft.

2. Recommendation(s)/Proposed Action

2.1 The Board is requested to (a) note this report, (b) raise any general points that they wish the Policy team to take into account in finalising the current draft (at Appendix A) and (c) pass any drafting suggestions in writing to a member of the Policy team immediately following the meeting.

3. The Slough Wellbeing Strategy (SJWS), the Joint Strategic Needs Assessment (JSNA) and the Council's Five Year Plan

3.1 The Annual Report 2015/16 (and retrospective) relates to all aspects of the Slough Joint Wellbeing Strategy's (SJWS) priorities and its cross-cutting themes.

4. Other Implications

- a) Financial - There are no financial implications directly resulting from the recommendation of this report.
- b) Risk Management – There are no risk management implications directly resulting from the recommendation of this report.
- c) Human Rights Act and Other Legal Implications - There are no Human Rights Act implications directly resulting from the recommendation of this report.
- d) Equalities Impact Assessment (EIA) – There are no EIA implications associated with the proposed actions.

5. **Supporting Information**

5.1 Since its formation as a shadow HWB in 2012 the Slough Wellbeing Board has been clear about its role and functions regarding performance and transparency. The Board's vision is to make a real difference to the health, wellbeing and life chances of Slough's population. The underlying principles of the Board include an undertaking to promote openness and transparency in the way that it carries out its work and in the way that it engages with service users and the public.

5.2 In this context it is proposed that the Board produces an Annual Report for 2015/16 (which includes a retrospective of its first two years of activity). The drafting of this report is being overseen by the Policy team and early comments have already been sought on the current version at Appendix A (some elements of which still remain a work in progress). This process will continue throughout January and February and the Board's Priority Delivery Groups (PDGs) will be involved in this consultation. The Health Scrutiny Panel will also be invited to comment at their meeting on 21 March, as will the council's Cabinet (on 11 April) and full Council on 19 April, before a final draft is brought back to the Board for sign off/endorsement on 11 May.

5.3 If Board members have any particular comments, they should raise them immediately after the 21 January meeting. There will also be a further opportunity for Board members to see the latest draft at their next meeting on 23 March. Once finalised the Policy team will arrange for the Annual Report 2015/16 to be published on the Board's web page at www.slough.gov.uk/council/strategies-plans-and-policies/slough-wellbeing-board.aspx.

5.4 Looking to the future, the Board will shortly be reviewing its role and purpose to ensure that it is able to take more of a strategic view of the issues facing Slough by drawing on the expertise of its membership from sectors outside of health and social care. A refreshed SJWS will be produced during 2016 to identify the outcomes that the wider network of partners can achieve together. A more outcome focused approach to reporting the Board (and the wider partnerships) activities and achievements will also be developed in readiness for its next annual report.

6. **Comments of Other Committees / Priority Delivery Groups (PDGs)**

6.1 These are currently being sought and will be incorporated into the next draft.

7. **Conclusion**

7.1 Publishing an Annual Report will allow the Board to evaluate its work and that of the wider partnership, celebrate what has been achieved, identify what more needs to be done and explain what new work is planned for the future.

8. **Appendices Attached**

A - Slough Wellbeing Board's Annual Report 2015/16

9. **Background Papers**

None

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Appendix A
Slough Wellbeing Board
Annual Report
2015 - 2016

**Slough Wellbeing Board
Annual Report 2015 – 2016**

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1. Introduction

It gives me great pleasure to introduce the first annual report of Slough's Wellbeing Board (SWB).

This report takes a look at some of the key achievements of the Board and detailed aspects of its work during the period 1 April 2015 to 31 March 2016. The report also includes a brief retrospective of our early work, focusing on the significant journey undertaken to reach this point, and looks at the exciting road ahead.

The Board operated in shadow form from 1 April 2012 to 31 March 2013 and was formally established as a committee of the council on 1 April 2013, following the implementation of the Health and Social Care Act 2012. This legalisation introduced many major reforms to health services and the structure of the NHS. At the heart of these changes was a desire to tackle a growing population, increasing life spans and people living longer with more complex and interdependent needs, all against a backdrop of scarce public resources.

The Board's role is to improve the health and wellbeing of residents and act as a high level strategic partnership for the borough. This means collaborating with others to address the issues that cannot be solved by any single organisation and taking actions that not only narrow Slough's health inequalities but also address a range of wider, more cross cutting social and economic issues that impact on resident's wellbeing, such as:

- Slough's local economy and job market
- Supporting children and families
- Developing a vibrant housing sector
- Fostering safer communities
- Building a better environment/place

The Board's current work programme is therefore designed around encouraging integrated working across all of the borough's health and social care systems and influencing other key partnerships and agencies to tackle the wider determinants of health through their plans and actions. To support this, the Board's current Joint Strategic Needs Assessment (JSNA) and Joint Wellbeing Strategy (SJWS), contain a series of recommendations to increase collaboration, encourage local action and improve service delivery so that services are responsive to resident's needs and patients and care users receive the right package of health and social care at the right time and delivered seamlessly.

2015/16 has been an extremely busy year for the Board: the wider health and social care agenda is seeing a rapid change, with increasing expectations from service users and unprecedented pressure on resources. Nonetheless, the Board is firmly committed to ensuring that health and social care provision is planned and delivered to best meet the needs of the residents of the borough. The Board does not underestimate the size of the task ahead but all partners are committed to working together to provide innovative and affordable solutions to the opportunities and challenges facing us.

I am pleased to be able to showcase the Board's achievements so far and which are helping to make Slough a more attractive, healthier and safer place to live and work and where first class services is provided to those who need it.

Looking to the future, the Board is reviewing its role and purpose to ensure that it is able to take more of a strategic view of the issues facing Slough by drawing on the expertise of its membership from sectors outside of health and social care. A refreshed SJWS will be produced during 2016 to identify the outcomes that the wider network of partners can achieve together.

Councillor Rob Anderson
Chair of Slough's Wellbeing Board

2. Who are we?

The Health and Social Care Act 2012 required local authorities to create Health and Wellbeing Boards as a forum where leaders from across the health and social care system work together to improve the health and wellbeing of local residents and reduce health inequalities. This was part of wider plans to modernise the NHS. These Boards are intended to help communities understand and have a greater say in how health and social care services meet their needs.

Partnership working at the heart of what we do

Slough has a proven track record of working closely with partners from the various sectors both at the strategic and operational levels. Between 2001 – 2012, Slough Forward, the borough's Local Strategic Partnership (LSP) Board brought together organisations from across Slough and developed some of the borough's earliest combined strategies, including its Sustainable Community Strategy.

The origins of Health and Wellbeing Boards

As early as 2010 the government set out its intention to strengthen the role of local government in local health services. It announced that health and wellbeing boards would be established across the country to encourage local authorities to work with NHS partners in organising and providing joined up health and local government services. The proposals to establish local health and wellbeing boards were confirmed as part of the Health and Social Care Act 2012.

Evolution of Health and Wellbeing Boards

Health and wellbeing boards are now a function of local authorities by law. They are the forums for key leaders from health and care systems to work together to improve the health and wellbeing of their local population and to reduce local health inequalities. Health and wellbeing boards should:

- Ensure strong democratic legitimacy and involvement across the health and social care systems;
- Provide system leadership across health and social care;
- Strengthen relationships between health and social care providers;
- Encourage the development of more integrated commissioning of services.

Slough's Wellbeing Board was established as a shadow Wellbeing Board in April 2012. A comprehensive programme to support its transformational development and help shape its future ways of working, competencies and structures was pursued throughout 2012/13. This process culminated in Board being effectively established as a committee of the council in April 2013.

In order to ensure that Slough Forward's focus on the wider determinants of health, which are key to improving the wellbeing of Slough's residents, was not lost during this transitional process, a number of the priorities which formed a part of Slough Forward's Sustainable Community Strategy (and its delivery groups) were incorporated into the Board's subsequent Joint Wellbeing Strategy (SJWS) and Priority Delivery Groups (PDGs) structure.

The Board has a small core statutory membership as set out in the legislation, but additional members have been appointed by the council and/or by the Board itself. The following organisations/sectors were represented on the Board in 2015/16:

- Healthwatch Slough
- NHS England
- Public Health, Berkshire
- Royal Berkshire Fire and Rescue Service
- Slough Borough Council
- Slough's business sector
- Slough's Council for Voluntary Service
- Slough's Clinical Commissioning Group
- Thames Valley Police

The Board is unique as a committee of the council in that officers and external representatives can be appointed to it, as full voting members. A list of the names of members of the Board is attached at Appendix 1.

The Board meets every eight weeks and its meetings are open to the public.

3. What do we do?

The Board has a number of core statutory responsibilities in relation to health, public health and social care. These include:

- Improving health and wellbeing and narrowing the gaps in health inequalities.
- Assessing the needs of Slough's population through the Joint Strategic Needs Assessment (JSNA)¹.
- Agreeing the Slough Joint Wellbeing Strategy (SJWS) that reflects the priorities identified in the JSNA and undertaking strategic monitoring, evaluation and refresh.
- Providing strategic priorities through the SJWS to help align commissioning intentions. Specifically that Slough Borough Council's plans for commissioning and Slough's Clinical Commissioning Group's (CCG's) Commissioning Plan² are informed by the SJWS and JSNA.

¹ Joint Strategic Needs Assessments (JSNAs) analyse the health needs of populations to inform and guide commissioning of health, wellbeing and social care services within local authority areas. The main goal of a JSNA is to accurately assess the health needs of a local population in order to improve the physical and mental health and well-being of individuals and communities. The NHS and upper-tier local authorities have had a statutory duty to produce an annual JSNA since 2007.

² CCG's are required to prepare a commissioning plan before the start of each financial year that sets out how they plan to discharge their duties under sections 14R (improvement in quality of services), 14T (reducing inequalities), 14Z2 (public involvement and consultation), and

- Encouraging health, social care and health related services to work in an integrated way.
- Working with partners to identify opportunities for future joint commissioning.
- Leading on signing off the Better Care Fund Plan (BCF).
- Ensuring that strategic issues arising from the Slough Adults Safeguarding Board (SASB) and Slough Local Safeguarding Children's Board (SLSCB) inform the work of the Wellbeing Board.
- Receiving the annual report of the SASB and SLSCB and ensuring partners respond to issues pertinent to the Wellbeing Board.
- Publishing and maintaining a Pharmaceutical Needs Assessment (PNA)³; for Slough.
- Requesting information from any individual member of the Wellbeing Board that is needed to deliver on the Board responsibilities.
- Involving Healthwatch Slough and the local community in the shaping of health and wellbeing services.
- Considering and contributing to the debate at a local strategic partnership level about issues which affect health and wellbeing and local health inequalities, such as housing, the environment and education services.
- Complying with further statutory and other agreed responsibilities as required.

4. Getting started – a retrospective of early collaboration and the Board's first two years of activity

The following provides a brief summary of the Board's early work:

2013/14

The Board's first year of formal activity focused on building relationships between partners, understanding the complex architecture of both a reconfigured NHS and the local authority, increasing understanding of the multiplicity of services commissioned and provided and their interdependencies and taking the first steps towards creating integrated service. Early work also included carrying out, in conjunction with Board members, the development of a JSNA and PNA for the borough for 2013/14, Slough CCG's Commissioning Plan for 2014 – 2017 and the implementation of a Slough Joint Wellbeing Strategy (SJWS) for 2013 – 2016.

A list of all the issues discussed in 2013/14 can be found at Appendix 2.

2014/15

The second year of activity continued to build upon the work that the Board had carried out in year 1. The Board focused on monitoring delivery of the shared

223H to 223J (financial duties) under the NHS Act 2006. The CCG must publish the plan and give a copy to each relevant Health and Wellbeing Board.

³ The Health and Social Care Act 2012 Act transferred responsibility for preparation of PNA's to Health and Wellbeing Boards. The PNA presents a picture of community pharmacies and other providers of pharmaceutical services, reviewing services currently provided and how these could be utilised further. Community pharmacies can support the health and wellbeing of the population of Slough in partnership with other community services and GP practises. The PNA is also a tool for NHS England and local commissioners to support the decision making process for pharmacy applications and ensure that the services they provide address local needs. In addition to NHS contracts, Slough's pharmacy services support the Wellbeing Board in achieving the health priorities and outcomes outlined in its joint Wellbeing Strategy. Their contributions include signposting, screening, awareness raising, management of medicines and support with monitoring and self-care. In the future, community pharmacists could become involved in more targeted care, working closely with other health and social care providers.

priorities and increasing its knowledge and influence of existing and developing strategies. It also started to consider what integration might look like in practise in Slough. Self evaluation ensured that the Board's architecture and governance arrangements were robust and fit for purpose. Key pieces of work included:

- ***The Prime Minister's Challenge Fund (PMCF)*** – The PMCF was announced in October 2013 as a way to improve access and innovation in the delivery of GP services. 16 local GPs and their practices worked with local patients on a plan called *Steps to the Future* for improving primary care services across Slough. They listened to what patients said about how things could be improved and put together a bid for funding which included a range of initiatives (such as different practices working together to provide longer opening hours in the evening and weekends, different ways for patients to talk to their GP, improving links with the community and support for patients with long term conditions). This bid was successful and the 16 participating practises were awarded £2.95 million in additional funds to operate a seven day service. These services have now been running for well over a year now and provide routine appointments from 9am to 5pm on Saturdays and Sundays, and on weekdays from 8am to 8pm. The scheme has also proved popular with patients, the public and with GPs, and has helped reduce unplanned emergency admissions to Accident and Emergency.
- ***Better Care Fund (BCF)*** - The BCF was announced by Government in June 2013. The purpose of the Fund is to speed up the local integration of health and social care so that people can have personalised care closer to home. This should, in turn, reduce the number of unplanned admissions to hospitals. The Fund pools a number of separate budgets previously held by Slough's Clinical Commissioning Group (CCG) and the council for a range of health and social care provisions including reablement, carers' breaks and disabled facilities grants. When the Fund was announced, each health and wellbeing board was asked to produce a local plan by April 2014 (for rollout from April 2015) to demonstrate how health and social care partners would deliver personalised care. The council and Slough's CCG have worked together to develop a BCF plan for the borough, which focuses on delivering increasingly high quality, value for money services and tangible outcomes for patients and service users. Implementation is being overseen by the BCF Delivery Group and BCF Joint Commissioning Board with issues escalated to the Wellbeing Board, Slough CCG's Governing Body and full Council, as appropriate. The Fund provides £8.762 million of funding in 2015/16, through a pooled budget agreement for local spending on health and social care with progress regularly reported to the Board. Initiatives during 2014/15 included an independent information and advice service and practical support and activities to promote self management, peer support, prevention and the use of personal budgets. As part of the transformation programme, Slough CCG and the council also embarked on a programme to ensure patients, their families and carers, plus health and social care practitioners are empowered and enabled to make the right choice and access the most appropriate service to meet their needs.
- ***Preparing for the implementation of the Care Act*** – Throughout 2014/15 the Board also prepared for the introduction of the Act in April 2015. Partner's policies and procedures were revised to ensure that they were compliant with the

new legislation. Training and other learning opportunities were used to help embed a person centred approach and put service users at the heart of our decision making. A number of major projects were also completed to provide support for carers, allow for the introduction of deferred payment agreements for care home costs and improve access to information, advice and independent advocacy.

- **The council's Five Year Plan** – The council's Five Year Plan 2015-2019 was developed using the evidence base of the JSNA and the Slough Story. It sets out the focus of the council's work around eight outcomes. These collectively support the priorities of the SJWS. The Five Year Plan therefore effectively represents the contribution of the council to the delivery of the Wellbeing Board's priorities for Slough.

A list of all the issues discussed in 2014/15 can be found at Appendix 3.

5. Activities and achievements in 2015/16

Slough Wellbeing Board has the responsibility to facilitate improvements in the health and wellbeing of the boroughs' population in order to achieve the Board vision of a place "Where people are proud to live, where diversity is celebrated and where residents enjoy fulfilling, prosperous and healthy lives".

The Wellbeing Board's SJWS includes five overarching priorities to help make Slough a better place to live, work and visit by 2028:

- **Health - Slough will be healthier with reduced inequalities, improved wellbeing and opportunities for our residents to live positive, active and independent lives.**

Despite some recent and noticeable improvements in health and life expectancy the gap between in health outcomes between those at the top and bottom ends of the borough's town's social scale remains large and in some wards continues to widen. The borough's health and social care providers have a key part to play in contributing to the delivery of the Wellbeing Board's continuing health inequality outcomes.

- **Economy and Skills - Slough will be an accessible location, competitive on the world stage with a sustainable and varied business sector and strong knowledge economy, supported by a local workforce who has the skills to meet local businesses' changing needs.**

Slough's economic conditions remain both fast changing and optimistic. The global financial crisis and recession which followed placed pressure on some of our businesses and on our local economy. Fortunately we have left this period in reasonably good economic shape and now have a thriving £9 billion economy and ambitious plans for the future. We continue to be one of the top three most productive towns in the UK outside London and are home to the highest concentration of European head quarters in the UK. Companies continue to locate to Slough because of our location, accessibility to valuable markets and highly competitive and dynamic business environment. We cannot be complacent though: our Economic Development Plan for Growth

highlights the need for us to improve and build on what's been achieved so far and use our strengths to maintain our resilience in the face ongoing financial and economic pressures. In particular, we must ensure that Slough continues to be the premier location of choice for businesses of all sizes to locate, start, grow and stay. [Our Smart City ambitions will further develop the ICT sector by promoting engagement and partnership opportunities in exploring solutions for more effective council service delivery.] There is also a continuing need to ensure that local people have access to the towns many employment opportunities. Our Economic Development Plan for Growth has helped improve the job prospects of [hundreds/thousands] of local people in the two years since it was launched. Local action continues to be directed to raise these and other skills amongst our most disadvantaged groups to enhance opportunities for work. Education remains one of the key routes out of poverty and disadvantage to a good job and adequate income. Unfortunately employment prospects remain bleak for those without at least a good grounding in the basic skills.

- **Housing – Slough will possess a strong, attractive and balanced housing market which recognises the importance of housing in supporting economic growth.**

Demand for housing of all tenures in Slough remains high with increasing competition from the London boroughs. Slough's close proximity to the capital makes it an attractive alternative to the high house prices and increasingly high rents in London. In response to this increased demand, the council has embraced the opportunity to build new homes and had set an ambitious target of delivering 555 new homes each year. In recognition of the role that the private rented sector has to play, much work has been done to engage with private landlords, offering incentives to encourage them to accept nominations from the council to house homeless families, whilst the council's Regulation Team have embraced the powers that are available to drive up the quality of private rented accommodation. The Money to Move scheme is also being used to incentivise people who are under-occupying their home, to move them into more suitably sized accommodation and make better use of the council's housing stock. All of the council's stock now meets the Decent Homes Standard and there is a robust programme of improvement works in place to further enhance the quality of these homes. Emerging government policy will undoubtedly prove challenging to the service over the coming years. These impacts are currently being analysed and where possible will be mitigated to ensure that a range of affordable housing is available to those residents who wish to live in the borough. This information will also feed into the boroughs forthcoming Local Development Plan and Housing Strategy on which the public will be consulted in 2016.

- **Regeneration and the environment - Slough will be distinctive from our competitors, harnessing the diversity and creativity of our people and our customers and physical fabric to create an attractive local environment for our residents and businesses.**

The borough's long term regeneration programme has (and will continue) to bring about significant investment and improvements to the living environment of a number of our communities. This applies to housing as well as the quality

of public and green spaces in and around the places where people live, work and play. The Heart of Slough regeneration project is already having a positive impact on the High Street and will allow more people to live and work in the centre of town. A number of other projects are also underway to develop our retail sector and create a vibrant town centre for residents. National infrastructure projects such as Crossrail, Western Rail Link to Heathrow and Heathrow expansion will also further enhance our connectivity and increase our global attraction for international and national businesses. Our Local Transport Plan has also brought about significant improvements to our road infrastructure and public transport systems. The ability to find work and key services is critical in addressing local health inequalities and other forms of social advantage. Accessibility planning has helped eliminate a number of the obstacles faced by disadvantaged groups and our communities in accessing work, schools, healthcare and shops. The borough's health and social care providers continue to have a vital role in supporting and contributing to the town's planning processes.

- **Safer communities – Slough will have levels of crime and disorder that are not significantly higher than any other town in the Thames Valley.** *Despite Slough being considerably safer than three years ago, crime is still a difficult issue for some of our communities. We have seen significant reductions in vehicle crime, criminal damage, and burglary. Incidents of violence against the person, robbery of personal property, domestic burglary, domestic abuse and substance misuse – all of which tend to be concentrated in areas of high social deprivation (and are reflected in high levels of nuisance and anti social behaviour) continue to be a priorities for the borough's Safer Slough Partnership (SSP).*

The Board and the wider partnership network have also achieved the following key successes in 2015/16:

Influenced policy and strategy - The Board maintained oversight of a large number of detailed strategies, work programmes and partnership activity which supports the core aims of its SJSW, including:

- Get Active Slough – A Five Year Leisure Strategy for Slough;
- Healthwatch Slough's research in access to extended hours primary care appointments;
- Local Government Declaration on Tobacco Control;
- Mental Health Crisis Care Concordat;
- Mental Health4Life: Building Resilient Communities- Sloughs' CAMHS Strategy 2015 – 2019;
- Promoting and supporting the wellbeing of residents with the voluntary sector 2015 – 2020 Partnership Strategy;
- Slough CCG's report on GP planning;
- Slough's Child Poverty Strategy 2015 - 2018;
- The Children and Young People's Plan 2015 - 2016;
- Slough Borough Council's Five Year Plan - Refresh of outcomes for 2016 – 2010;

- *Add to list after March's meeting*

The Board also considered:

- Healthwatch Slough's research into the experiences of deaf and hard of hearing people's experiences when accessing health services across the borough;
- Healthwatch Slough's Annual Report 2014/15.

Encouraged the appropriate and effective use of services - The Board has promoted integrated working through shared priorities, plans, action and continuing to develop relationship between partners and stakeholders. Examples include -

- Improved access to information, advice and independent advocacy for service users as part of the implementation of the Care Act 2014;
- Transforming health and social care services by the development of a Better Care Fund Plan (BCF) 2015/16 for Slough;
- Investing in initiatives to support an anticipated increase in demand throughout the winter of 2015/16 at Heatherwood & Wexham Park, by improving hospital Operational Resilience and Capacity Planning, discharges and avoiding unnecessary hospital admissions during the winter of 2015/16;
- Mental Health Triage Programme;
- *Add to list after March's meeting*

Fostered a more strategic approach to joint working from across the wider partnership network in Slough – the Board received reports from the following partners, partnership bodies and PDGs in 2015/16:

- The Safer Slough Partnership's (SSP's) Strategic Assessment 2014/15;
- Slough's Local Annual Safeguarding Children Board's Report 2014/15;
- Slough Safeguarding Adult Board's Annual Report 2014/15;
- The Climate Change PDG's annual report into its climate change and carbon management plan activities;
- Slough Borough Councils refreshed Five Year Plan 2016 - 2020
- Slough Youth Parliaments mental health priority;
- *Add to list after March's meeting*

Strengthened its governance and accountability structures – Slough's Wellbeing Board is a committee of the council and as such is subject to the same requirements of openness and transparency as other council committees. The Board took time during the year to understand the structures within which it operates and to ensure that it was fully aware of the extent and limitations of its powers and duties. This work stream involved:

- Reviewing the Board's effectiveness early in 2015 with the assistance of the LGA and Kings Fund;
- Updating its Terms of Reference;
- Developing and agreeing an Overarching Information sharing protocol (OISP) to govern the lawful exchange of information and data between Board members;

- Developing templates and guidance for the PDGs to use when developing their own Information Sharing Agreements;
- Agreeing a Protocol with the Local Safeguarding Children's Board (LSCB and the Slough Adults Safeguarding Board (SASB) to agree how these bodies would work together to safeguard and promote the welfare of children and adults;
- *Add to list after March's meeting*

In addition, the Democratic Services and policy lead reviewed planning and reporting arrangements and introduced a number of improvements:

- The Board's template for reports was refreshed to provide a summary, address key questions and inform the Board if noting, discussion or decision was required;
- A meeting schedule was created to provide a consistent process for report submission;
- A forward plan/forward work programme was created;
- Newsletters were produced to help inform the public and wider partnership about the work of the Board and its PDGs;
- *Add to list after March's meeting*

Facilitated Member and Board development - the Board agreed at an early stage that its success would depend on a high level of understanding, trust and collaboration. The Board's success requires a combination of being agile enough to respond to challenges but also to have clarity and robust arrangements for conducting its business. Members committed to making time for individual and shared development so that the Board had strong foundations for the future. This included participating:

- in member development sessions/ opportunities
- in the LGA's South East Area Chair and vice chair network
- LGA leadership workshops
- Outcomes and visioning workshops
- *Add to list after March's meeting*

Reviewed the Joint Wellbeing Strategy (SJWS) - one of the key tasks assigned to health and wellbeing boards is to produce (and regularly review) a wellbeing strategy which sets out challenges, priorities and desired outcomes that frame the Board's work. The Board produced its first SJWS in July 2013 covering the period up to and including 2016.

The SJWS was based on the findings of the borough's 2013/14 JSNA and took account of findings of an extensive consultation exercise with people who lived and worked in the borough, the PDGs, as well as analysis of data from a range of sources (such as the Slough Story) and input from Board members and their respective organisations.

Following a review of the Board and its increasing strategic functions, which started in the summer of 2015, it became clear that the SJWS would also benefit from an

update. A workshop to review the Strategy, as well as the role and purpose of the Wellbeing Board and the wider partnership, was held on 21 January 2016.

As a result of this workshop..... *[Insert after workshop]*

6. Future plans and activities

As mentioned in the Introduction, the Board wishes to take more of a strategic view of the issues facing Slough by drawing on the expertise and resources of the wider partnership network.

A refreshed Slough Wellbeing Strategy will therefore identify the outcomes that the wider partnership network can achieve together. Following a review of the role and purpose of the Board and the PDGs there will be greater clarity over ownership and accountability for delivery.

In 2016/17, the Board will continue with its strategic role of influencing and leading the delivery of health, social care and wellbeing services in Slough. It will:
[Refine/add to after the workshop]

DRAFT

Appendix 1: Members of Slough Wellbeing Board 2015/16

- Councillor Robert Anderson, Leader of Slough Borough Council (Chair)
- Lise Llewellyn, Director of Public Health, Berkshire (Vice Chair)
- Councillor Sabia Hussain, Commissioner for Health and Wellbeing, Slough Borough Council
- Ruth Bagley, Chief Executive, Slough Borough Council
- Jane Wood, Strategic Director of Wellbeing, Slough Borough Council
- Simon Bowden, Thames Valley Police
- Ramesh Kukar, Chief Executive, Slough Council for Voluntary Service
- Dr Jim O'Donnell, Slough's Clinical Commissioning Group
- Les O'Gorman, Business representative
- Naveed Ahmed, Business representative
- Rachel Pearce, NHS England representative
- Dave Phillips, Head of Prevention and Protection, Royal Berkshire Fire and Rescue Service
- Colin Pill, Healthwatch Slough

Appendix 2: Issues discussed by the Slough Wellbeing Board in 2013/14

- Annual review of the Slough Wellbeing Board's activity and effectiveness
- Autism Self Evaluation by Public Health England
- Berkshire Public Health spending
- Better Care Fund (BCF) and Local Delivery Plan
- Department of Health (DoH) funding transfer to social care services
- Disabled Children's Charter
- Governance arrangements for the Slough Wellbeing Board
- Introduction to Healthwatch Slough
- Living together : A Community Cohesion Strategy for Slough 2013 – 2018
- Measles, Mumps and Rubella (MMR) Vaccination Programme
- Pharmaceutical Needs Assessment
- Place Shaping Programme
- Primary Care Trust Funding transfer to social care services
- Protocol between Slough Wellbeing Board and Slough's Children and Young People's Partnership Board (CYPPB)
- Protocol between the Slough Wellbeing Board and Scrutiny
- Public Health Strategy
- Refresh of Slough's Children and Young People's Partnership Plan (CYPP) 2013 - 2015-
- Safer Slough Partnership's (SSP) Strategic Assessment for 2013/14
- Slough Borough Council's Housing Services update
- Slough Clinical Commissioning Group's (CCG) Commissioning Plan 2014 – 2017
- Slough's Adult Safeguarding Board's (SASB) Annual Report 2012/13
- Slough's Joint Strategic Needs Assessment (JSNA) for Slough 2013/14
- Slough's Local Safeguarding Children's Board's (SLSCB) Annual Report 2012/13 and Business Plan
- Strategic Asset Planning report – options for improving primary care access
- Climate Change Priority Delivery Group's update on their climate change and carbon management activities
- Update on the activities of Healthwatch Slough
- Upgrade to Slough Trading Estate's Multi-fuel site

Appendix 3: Issues discussed by the Slough Wellbeing Board in 2014/15

- Annual review of the Slough Wellbeing Board's activity and effectiveness
- Better Care fund (BCF) Pooled Budget Agreement for 2015/16
- Child Adolescent Mental Health Strategy (CAMHS) for Slough
- Climate Change Priority Delivery Group's annual update on climate change and carbon management activities
- Disbanding of the Skills, Enterprise and Employment and Community Cohesion Priority Delivery Groups
- Healthwatch Slough's annual report for 2013/14 and work programme for 2014/15

- Heatherwood and Wexham Park Hospitals' Operational Resilience and Capacity Planning (ORCP) for 2014/5
- Information and data sharing arrangements
- Introduction of the Care Act – Transforming care and support
- Joining the Dots – Slough's Joint Autism Strategy 2014 – 2017
- Local response to the Winterbourne View concordat
- Mental Health Crisis Concordat
- NHS England funding transfer to social care 2014/15
- Pharmaceutical Needs Assessment – final document
- Place shaping project – Impact 1 year on and forward planning
- Primary care co-commissioning arrangements
- Prime Ministers Challenge Fund (PMCF) Pilot to improve primary care access
- Recruitment of two business sector representatives to the Slough Wellbeing Board
- Revised Terms of Reference of Slough's Children and Young People's Partnership Board (CYPPB)
- Self care, personal responsibility and engagement task and finish group final report
- Review of Slough Wellbeing Board's governance arrangements
- Re-commissioning of the borough's sexual health services
- Slough Borough Council's Housing Services update
- Slough Borough Council's Five Year Plan 2015 - 2020
- Slough Clinical Commissioning Groups (CCGs) Five Year Plan (final draft)
- Safer Slough Partnership's (SSP's) Strategic Assessment for 2014/15
- Slough Wellbeing Board's development plan
- Slough Wellbeing Boards' communications and engagement
- Slough Adult Safeguarding Board's (SASB) Annual Report 2014/15
- Slough's Local Safeguarding Children's Board's (LSLSCB) Annual Report 2014/15
- Transfer of commissioning responsibility for health visitors and family nurses to Slough Borough Council
- Update on CAMHS pathway mapping and app development

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SLOUGH BOROUGH COUNCIL**REPORT TO:** Slough Wellbeing Board **DATE:** 21 January 2016**CONTACT OFFICER:** Amanda Renn, Corporate Policy Officer, Policy Team,
Slough Borough Council (For all Enquiries) (01753)
875560**WARD(S):** All**PART I**
FOR INFORMATION**SIX MONTH REVIEW OF THE WELLBEING BOARD'S OVERARCHING
INFORMATION SHARING PROTOCOL (OISP) AND ITS PROTOCOL WITH THE
SLOUGH LOCAL CHILDREN'S AND ADULT'S SAFEGUARDING BOARDS****1. Purpose of Report**

- 1.1. To update the Board on the progress made to date on:
- a) the take up of its Overarching Information Sharing Protocol (OISP); and
 - b) to review the effectiveness of its Protocol with the Slough Local Children's and Adults Safeguarding Boards.

2. Latest position**2.1 *Overarching Information Sharing Protocol (OISP)***

- a) The Wellbeing Board agreed its OISP (and accompanying guidance) in July 2015. In summary, the purpose of the Protocol is to facilitate the lawful sharing of information between the public, private and voluntary sectors who deliver services on behalf of the public.
- b) To date four Board members have yet to sign up to the Protocol¹ on behalf of their organisations. The Policy team will progress this immediately after the meeting.
- c) The Protocol's guidance was circulated to the Board's Priority Delivery Groups (PDGs) and other members of the wider partnership network in August 2015, with a request that they review their current arrangements and bring them in line with the Board's agreed framework as and where necessary. The latest position is as follows:
 - The Safer Slough Partnership (SSP), Slough's Local Safeguarding Children's Board (SLSCB), the Health and Adult Social Care PDG and Slough's Safeguarding Adults Board (SASB) - are all currently developing their own specific information sharing agreements to cover their own individual information sharing requirements in accordance with the Protocol's suggested approach.
 - Climate Change PDG – have nothing in place (and not thought to be relevant given the topics dealt with by this PDG)
 - Slough's Children and Young People's Partnership Board - Current data sharing arrangements date from May 2014 and were agreed as part of its Quality Assurance Performance Management (QMAM) Framework. They

¹ Slough Clinical Commissioning Group (CCG), Healthwatch Slough, NHS Commissioning Board and the Strategic Director for Public health

cover the collection and sharing of statistical information/data for performance monitoring arrangements only. These arrangements are currently being reviewed and will be updated where necessary shortly.

- d) The Policy team have also received enquiries from a number of service areas/teams (such as the Drug and Alcohol Action team) who are looking to strengthen and improve their information sharing arrangements and are providing advice and support to ensure compliance with the Board's Protocol where appropriate.
- e) A six month review of this Protocol (and its accompanying guidance) has been undertaken by the Policy team and shows that it is still extant and requires no amendment at the present time.

2.2 Protocol between the Slough Wellbeing Board and Slough's Local Safeguarding Children's Board (LSCB) and Adult Safeguarding Board (SASB)

- a) The Wellbeing Board also agreed a Protocol in July 2015 to define how the LSCB, SASB and Wellbeing Board will work together in the pursuit of the safeguarding and welfare of the borough's children, young people and adults. The Chairs of each of the three Boards signed up to the Protocol in November 2015.
- b) A six month review of this Protocol was also undertaken by the Policy team and shows that it is still extant – although it may need to be revisited once the refresh of the Board's Joint Wellbeing Strategy (SJWS) and governance arrangements have been completed later this year.

2.3 Suggested actions

- That the missing signatories to the OIS Protocol are encouraged to sign up to it immediately after the meeting.
- That a final copy of the OSI Protocol is published on the council's website².
- That the PDGs/partnerships share their individual information sharing agreements with the Board as soon as they have been finalised.
- That the Policy team revisits the Wellbeing Boards Protocol with the LSCB and the SASB once the refresh of the SJWS and governance arrangements have been completed.
- That the Wellbeing Board's current Terms of Reference are updated to reflect both Protocols where necessary.
- That the Policy team reviews the effectiveness of both Protocols in 12 months time.

3. Appendices attached

None

4. Background papers

15 July 2015 - [Overarching Information Sharing Protocol](#)

15 July 2015 - [Slough Wellbeing Board, Local Safeguarding Children Board and Adult Safeguarding Board Protocol](#)

² At www.slough.gov.uk/council/strategies-plans-and-policies/information-sharing.aspx.

SLOUGH WELLBEING BOARD – 21st JANUARY 2016

ACTION PROGRESS REPORT and FUTURE WORK PROGRAMME

Progress key √√ **C** - Action completed
 √ **P** - Action commenced but not yet complete
 A - Awaiting action

Meeting date	Action agreed	Progress / comment	Lead member/officer
12/11/14	Slough Wellbeing Board (SWB) Development Plan 2014/15 That the Slough Wellbeing Board Development Plan 2014/15 be agreed. <ul style="list-style-type: none"> • A review of the Slough Joint Wellbeing Strategy in 2015 which would include a review of the vision, priorities and workplan for the Board. • Update the Board’s terms of reference including a ‘Welcome to SWB’ guide and implementation of a SWB newsletter. • A review of the membership of the Board, including acute sector representation. 	√ P √ P √ P	Amanda Renn
12/11/14	Transfer of Commissioning Responsibilities for Health Visiting and Family Nurses to Slough Borough Council <ul style="list-style-type: none"> • That the plans for the transfer of Health Visitors and Family Nurse services to Slough Borough Council be noted. • That the Board receive a further report on progress in due course. 	√√ C √ P	Angela Snowling
13/05/15	Deaf and hard of hearing people’s experience when accessing health services in Slough That the report on “Deaf and hard of hearing people’s experience when accessing health services in Slough” be noted. That partners consider the practical steps they could take to improve access to their services for deaf and hard of hearing people.	√ P	All
13/05/15	Get Active Slough – A 5-Year Leisure Strategy for Slough That the Board note the report and support its objectives as described. That partners give due consideration to how they could provide proactive support, and where possible budget, to assist in delivering the proposed outcomes.	√ P	All

15/07/15	Children & Young People's Plan 2015-16 That the Children & Young People's Plan 2015-2016 be agreed. That a progress report be received by the Wellbeing Board in early 2016.	√ P	Krutika Pau
15.07/15	Child Poverty Strategy That Slough's Child Poverty Strategy 2015-2018, as at Appendix A to the report, be agreed. That the Board be updated on the progress of delivery alongside the Children & Young People's Plan reporting process.	√ P	Sarah Forsyth
15/07/15	Overarching Information Sharing Protocol That the Overarching Information Sharing Protocol and the roll out of a common information sharing approach be agreed. That arrangements be made for members/partners of the Slough Wellbeing Board sign the Protocol. That a progress report be received by the Board in six months time.	√√ C √√ C	Amanda Renn
23/09/15	Local Government Declaration on Tobacco Control That the Leader of the Council, Chief Executive and Assistant Director of Public Health sign the Local Government Declaration on Tobacco Control on behalf of the Council. That partners and Council departments further consider how the principles of the Declaration could be developed and promoted more widely, including by working together to raise awareness of growing public health risks of shisha smoking and chewing tobacco. That the experience and good practice of partners be shared as the Council implemented its commitment to become a smoke free council by 1st April 2016.	√√ C √ P √ P	Angela Snowling
23/09/15	Climate Change Priority Delivery Group (PDG) - Climate Change and Carbon Management Projects and Achievements That further action be considered in relation to school travel plans to minimise the number of journeys taken by car to reduce emissions and improve health and wellbeing. That further information be circulated on the progress being made on the overarching strategic targets and outcomes in relation to climate change and carbon management.	√ P A	Roger Parkin
11/11/15	Heatherwood & Wexham Park Operational Resilience and Capacity Planning for Winter 2015/16 That the CCG and NHS England be encouraged to utilise best practice and	A	Sangeeta Saran

	<p>local knowledge in the communications plan for winter to ensure effective and targeted engagement with Slough's communities.</p> <p>That discussion with partners on winter communications and planning for future years begin as soon as possible to properly plan and co-ordinate public health messages.</p> <p>That the communications plan be shared with SWB partners and a report on the lessons learned be considered by the Board at a future meeting.</p>		
11/11/15	<p>Slough Local Safeguarding Children's Board (SLSCB) Draft Annual Report 2014/15</p> <p>That partners encourage their staff to participate in courses and events as part of the SLSCB Training Programme.</p>	√ P	All
11/11/15	<p>Healthwatch Slough: Annual Review of Activities</p> <p>That the Board give further consideration to how best practice on community consultation and engagement can be defined and shared.</p>	A	SWB
11/11/15	<p>Update on Outcomes and Visioning Workshop</p> <p>That Members of the Board complete the pre-workshop questionnaire by 19th November 2015.</p>	√√ C	All

PROVISIONAL FUTURE WORK PROGRAMME (SUBJECT TO WORKSHOP OUTCOMES)

Meeting date	Business Items
23 March 2016 <i>(report deadline: 11th March)</i>	<ul style="list-style-type: none"> • BCF quarterly report (Mike Wooldridge) • Better Care Fund – integration between health & social care (Alan Sinclair) • Sexual health services (Angela Snowling) • 2nd Draft of SWB Annual Report 2015/16 (Amanda Renn) • Revised Protocol between the SWB and Health Scrutiny Panel (Amanda Renn / David Gordon) • Progress report on the refresh of SWB & SJWS and Workshop Outcomes (Amanda Renn)
11 May 2016	<ul style="list-style-type: none"> • SWB Annual Report sign off (Amanda Renn) • Refreshed Joint Wellbeing Strategy and Slough Wellbeing Board Terms of Reference sign off (Amanda Renn)
July 2016 (date tbc)	<ul style="list-style-type: none"> • Election of Chair and Vice-Chair • BCF quarterly report (Mike Wooldridge) • Healthwatch Annual Report 2015/16 (Colin Pill)
September 2016 (date tbc)	<ul style="list-style-type: none"> • Healthwatch 2015/16 Annual Report • Mental Health Care Concordat Annual Update • Operational Resilience and Capacity Planning for Winter 2016/17
November 2016 (date tbc)	<ul style="list-style-type: none"> • BCF quarterly report (Mike Wooldridge)
January 2017 (date tbc)	<ul style="list-style-type: none"> • BCF quarterly report (Mike Wooldridge) • SBC Five Year Plan Refresh of Outcome Plans • Annual Report 2016/17 (Amanda Renn)
March 2017 (date tbc)	<ul style="list-style-type: none"> • 2nd Draft of Annual Report 2016/17 (Amanda Renn) • Review of Terms of Reference
May 2017	<ul style="list-style-type: none"> • Annual Report sign off
Currently unscheduled	Standing items
<ul style="list-style-type: none"> • Slough CCG 5 Year Final Plan • Slough CCG 2 Year Operational Plan • Youth Parliament – Life Skills • Outcome of CQC Inspection of Wexham Park Hospital • Heatherwood and Wexham Park Operational Resilience and Capacity Planning for Winter 2016/17 	<ul style="list-style-type: none"> • Action Progress Report and Work Programme • Attendance Report

SLOUGH WELLBEING BOARD - ATTENDANCE RECORD 2015/16

MEMBER	13/05	15/07	23/09	11/11	21/01	23/03
Naveed Ahmed	P	Ap	P	Ap		
Cllr Rob Anderson	P	Ap	P	P		
Ruth Bagley	P	P	P	P		
Simon Bowden	Sub	Sub	P	Sub		
Cllr Sabia Hussain	P	Ap	P	P		
Ramesh Kukar	Ap	P	Sub	P		
Lise Llewellyn	P	P	P	P		
Jim O'Donnell	Sub	Sub	Ab	Sub		
Les O'Gorman	Ap	P	Ap	P		
Dave Phillips	P	P	P	P		
Colin Pill	P	P	P	P		
NHS England representative	Ap	Ab	Ab	Ab		
Jane Wood	Sub	Sub	Ap	Sub		

P = Present
Ap = Apologies given

Sub = Substitute sent
Ab = Absent, no apologies given

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